



**GIG**  
CYMRU  
**NHS**  
WALES

Bwrdd Iechyd Prifysgol  
Bae Abertawe  
Swansea Bay University  
Health Board

Cadeirydd/Chair: **Emma Woollett**  
Prif Weithredwr/Chief Executive: **Mark Hackett**

**gofalu am ein gilydd, cydweithio, gwella bob amser**  
**caring for each other, working together, always improving**

Rydym yn croesawu gohebiaeth yn y Gymraeg neu'r Saesneg. Atebir gohebiaeth Gymraeg yn y Gymraeg, ac ni fydd hyn yn arwain at oedi. We welcome correspondence in Welsh or English. Welsh language correspondence will be replied to in Welsh, and this will not lead to a delay.

## **Cais Rhyddid Gwybodaeth / Freedom of Information request** **Ein Cyf / Our Ref: 23-A-062**

Please note that the Health Board is carrying out significant work around recruitment generally and has a dedicated area on its website for recruitment: <https://sbuhb.nhs.wales/jobs/jobs-and-volunteering>. Within this area of the website the Health Board has details of vacancies, up-coming recruitment days, contact information and short videos (developed in-house) advertising the benefits of working for SBU and interviews with staff. As well as emphasising the career and learning opportunities offered by being part of such a large NHS organisation, we actively promote the great work-life balance that living in Swansea and South West Wales offers, including affordable housing, our beaches, countryside, etc.

Please note, we do everything possible to cover rotas with Swansea Bay staff and bank staff. It is only after exhausting these options, do we look to agencies for cover.

### **You asked:**

- 1. Do you currently receive a neutral vendor managed service, or master vendor managed service, for the supply of temporary agency staff?**

**Please provide the following information for each staffing group. If there is no service provider, please state this.**

#### **i. Medical / Dental**

- **Name of the managed service provider?**
- **Are they a neutral vendor or master vendor?**

We have recently responded to an FOIA request regarding this subject. Therefore I can confirm that the information you are seeking is held on our website within our FOIA disclosure log. Under Section 21 of the Freedom of Information Act (information accessible by other means), we are not required to provide information in response to a request if the information is already reasonably accessible to you. May I therefore recommend that you look at this link to our website: <https://sbuhb.nhs.wales/files/freedom-of-information-disclosure-log-2022/march/22-c-016-agency-spend-2021-22/>



**Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR**

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe  
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

- **Expiry date of contract with the managed service provider?**  
2024

## **ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical**

- **Name of the managed service provider?**
- **Are they a neutral vendor or master vendor?**

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- **Expiry date of contract with the managed service provider?**  
2024

## **iii. Nursing and Midwifery / Healthcare Assistants (HCAs)**

- **Name of the managed service provider?**
- **Are they a neutral vendor or master vendor?**
- **Expiry date of contract with the managed service provider?**

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## **iv. Non-Medical, Non-Clinical (NMNC)**

- **Name of the managed service provider?**  
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- **Are they a neutral vendor or master vendor?**  
We have recently responded to an FOIA request regarding this subject. Therefore I can confirm that the information you are seeking is held on our website within our FOIA disclosure log. Under Section 21 of the Freedom of Information Act (information accessible by other means), we are not required to provide information in response to a request if the information is already reasonably



accessible to you. May I therefore recommend that you look at this link to our website: <https://sbuhb.nhs.wales/files/freedom-of-information-disclosure-log-2022/march/22-c-016-agency-spend-2021-22/>

- **Expiry date of contract with the managed service provider?**

We have recently responded to an FOIA request regarding this subject. Therefore I can confirm that the information you are seeking is held on our website within our FOIA disclosure log. Under Section 21 of the Freedom of Information Act (information accessible by other means), we are not required to provide information in response to a request if the information is already reasonably accessible to you. May I therefore recommend that you look at this link to our website: <https://sbuhb.nhs.wales/files/freedom-of-information-disclosure-log-2022/july/22-g-005-non-clinical-agency-staff/>

**2. Do you currently have a direct engagement (DE) provider in place, for VAT reclaim on agency spend?**

**Please provide the following information for each staffing group. If there is no service provider, please state this.**

**i. Medical / Dental**

- **Name of the DE provider?**

We have recently responded to an FOIA request regarding this subject. Therefore I can confirm that the information you are seeking is held on our website within our FOIA disclosure log. Under Section 21 of the Freedom of Information Act (information accessible by other means), we are not required to provide information in response to a request if the information is already reasonably accessible to you. May I therefore recommend that you look at this link to our website: <https://sbuhb.nhs.wales/files/freedom-of-information-disclosure-log-2022/march/22-c-016-agency-spend-2021-22/>

- **Expiry date of contract with the managed service provider?**

2024

**ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical**

- **Name of the DE provider?**

We have recently responded to an FOIA request regarding this subject. Therefore I can confirm that the information you are seeking is held on our website within our FOIA disclosure log. Under Section 21 of the Freedom of Information Act (information accessible by other means), we are not required to provide information in response to a request if the information is already reasonably accessible to you. May I therefore recommend that you look at this link to our website: <https://sbuhb.nhs.wales/files/freedom-of-information-disclosure-log-2022/march/22-c-016-agency-spend-2021-22/>

- **Expiry date of contract with the managed service provider?**

2024

**iii. Non-Medical, Non-Clinical (NMNC)**



- **Name of the DE provider?**
- **Expiry date of contract with the managed service provider?**

We have recently responded to an FOIA request regarding this subject. Therefore I can confirm that the information you are seeking is held on our website within our FOIA disclosure log. Under Section 21 of the Freedom of Information Act (information accessible by other means), we are not required to provide information in response to a request if the information is already reasonably accessible to you. May I therefore recommend that you look at this link to our website: <https://sbuhb.nhs.wales/files/freedom-of-information-disclosure-log-2022/march/22-c-016-agency-spend-2021-22/>

**3. Please can you provide 2022 full calendar year (01/01/2022 – 31/12/2022) spend figures on temporary agency staff (agency throughput)? If this is unavailable, please provide figures for FY 21/22.**

**Please provide the following information for each staffing group. If there is no agency spend, please state this.**

**i. Medical / Dental**

- **2022 spend on temporary agency staff (excluding VAT)?**  
£1,341,949

**ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical**

- **2022 spend on temporary agency staff (excluding VAT)?**  
£2,482,451

**iii. Nursing and Midwifery / Healthcare Assistants (HCAs)**

- **2022 spend on temporary agency staff (excluding VAT)?**  
£29,460,331

**iv. Non-Medical, Non-Clinical (NMNC)**

- **2022 spend on temporary agency staff (excluding VAT)?**  
£2,551,492

**4. Please can you provide the name of the person who looks after temporary agency staffing at the Health board?**

**Please provide the following information for each staffing group. If multiple people lead this from different departments, please give the details of each person.**

**i. Medical / Dental**

**ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical**

**iii. Nursing and Midwifery / Healthcare Assistants (HCAs)**

**iv. Non-Medical, Non-Clinical (NMNC)**



For all staffing groups -  
Nurse Bank Office  
[SBU.NurseBank@wales.nhs.uk](mailto:SBU.NurseBank@wales.nhs.uk)

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