



Rydym yn croesawu gohebiaeth yn y Gymraeg neu'r Saesneg. Atebir gohebiaeth Gymraeg yn y Gymraeg, ac ni fydd hyn yn arwain at oedi. We welcome correspondence in Welsh or English. Welsh language correspondence will be replied to in Welsh, and this will not lead to a delay.

Cais Rhyddid Gwybodaeth / Freedom of Information request **Ein Cyf / Our Ref: 23-A-031**

You asked:

1. Name of your current legal case management software, if any.

Swansea Bay Health Board does not utilise a dedicated legal case management software system. However, the Health Board is part of the Once for Wales Concerns Management System Programme across NHS Wales and utilises the Datix DCIQ Platform to maintain local records of legal matters.

2. Date the current legal case management software contract expires

The Once for Wales Programme is managed on an All-Wales basis by NHS Wales Shared Services Partnership (NWSSP). May I suggest you contact them for this information on shared.services@wales.nhs.uk

3. The length of this contract for your legal case management

Please see question 2

4. Monthly charge for your existing legal case management software

Please see question 2

5. The number of users using the legal case management software

All Health Board staff have access to the Datix DCIQ platform. It is also available to commissioned primary care contractors, so the potential user base is approximately 15k individuals with varying levels of access granted according to an individual's role.

6. Please provide the name and contact email of the person/sponsor responsible for the Legal case management software for your organisation

Hazel Lloyd, Director of Corporate Governance
Hazel.Lloyd@wales.nhs.uk

7. Name and contact details for the Head of Legal within your organisation

Hazel Lloyd, Director of Corporate Governance



