

gofalu am ein gilydd, cydweithio, gwella bob amser caring for each other, working together, always improving

Rydym yn croesawu gohebiaeth yn y Gymraeg neu'r Saesneg. Atebir gohebiaeth Gymraeg yn y Gymraeg, ac ni fydd hyn yn arwain at oedi. We welcome correspondence in Welsh or English. Welsh language correspondence will be replied to in Welsh, and this will not lead to a delay.

Cais Rhyddid Gwybodaeth / Freedom of Information request Ein Cyf / Our Ref: 22-I-051

You asked:

Please enter 'No System Installed' or 'No Department' under supplier name if your Health Board does not use the system or have the department:

System definitions:

- Accident & Emergency A specialist system used to manage patients and patient clinical notes in the Emergency Department (ED)
- Digital Dictation Device used for recording and managing natural speech, allowing staff to verbally input a patients' note into a system without having to manually input it.
- Document Management Converts records into electronic format so that they can be viewed, moved around, and managed electronically on screen. Acts as a live filing system.
- Scheduling Enterprise level systems that are designed to effectively and
 efficiently allocate resources (staff, equipment, treatment and even data)
 to patients at the necessary time and place. Systems in this area range
 from appointment booking, typically for clinic slots, through to far more
 sophisticated SAP-style resource allocation and scheduling systems.

1. System type - Accident & Emergency

Supplier name – Digital Health and Care Wales (DHCW)

System name – WPAS

Date installed – 2011

Contract expiration – not applicable

Is this contract annually renewed? – No

Do you currently have plans to replace this system? - Yes

Procurement framework – not applicable

Other systems it integrates with? - MPI/WPAS

Total value of contract (£) – £244k per annum for entire WPAS system (Note



the A&E system is a module in the Welsh Patient administration system – WPAS – and the cost provided is for the total solution not just A&E. This cost is not identifiable.)

Notes – not applicable

2. System type - Digital Dictation

Supplier name – Big Hand

System name – Big Hand

Date installed - Dec 2017

Contract expiration - Jan 2025

Is this contract annually renewed? - Yes/No

Do you currently have plans to replace this system? - Yes/No

Procurement framework - SBS

Other systems it integrates with? - SBU DMS

Total value of contract (£) -£24k pa

Notes - this is for voice to file dictation and not voice to text as indicated in the request.

3. System type - Document Management

Supplier name - OITUK Limited trading as CCube Solutions

System name – CCube

Date installed – 15/03/2022 (Pilot)

Contract expiration – 31/03/2023

Is this contract annually renewed? - No

Do you currently have plans to replace this system? - No

Procurement framework – Document Storage, Records Management, and Integrated Solutions

Other systems it integrates with? - Aspiration for AD/WPAS/WCP Integration.

Total value of contract (£) - £59,914.80 plus VAT

Notes – This is a proof of concept - it can potentially be renewed.

4. System type - Scheduling

Supplier name – DHCW

System name – WPAS

Date installed – 2011

Contract expiration – not applicable

Is this contract annually renewed? - No

Do you currently have plans to replace this system? - No

Procurement framework - not applicable

Other systems it integrates with? – not applicable

Total value of contract (£) – £244k per annum for entire WPAS system (Note the scheduling system is a module in the Welsh Patient administration system – WPAS – and the cost provided is for the total solution not just A&E. This cost is not identifiable.)

Notes - not applicable