



Rydym yn croesawu gohebiaeth yn y Gymraeg neu'r Saesneg. Atebir gohebiaeth Gymraeg yn y Gymraeg, ac ni fydd hyn yn arwain at oedi. We welcome correspondence in Welsh or English. Welsh language correspondence will be replied to in Welsh, and this will not lead to a delay.

Cais Rhyddid Gwybodaeth / Freedom of Information request **Ein Cyf / Our Ref: 22-J-023**

You asked:

This is a request for information that relates to the organisation's contracts around ICT contract(s) for Server Hardware Maintenance, Server Virtualisation Licenses and Maintenance and Storage Area Network (SAN) Maintenance/Support, which may include:

- **Server Hardware Maintenance- contracts relating to the support and maintenance of the organisation's physical servers.**
- **Virtualisation Maintenance/Support/ Licensing (VMware, Solaris, Unix, Linux, Windows Server)**
- **Storage Area Network Maintenance/Support (EMC, NetApp etc)**

For each of the types of contract described above, please can you provide me with the following data? If there is more than one contract, please split the information for each separate supplier this includes annual spend

- 1. Contract Title: Please provide me with the contract title.**
No contract. All equipment is procured and purchased with 5 years warranty
- 2. Type of Contracts (ABOVE): Please can you provide me with one or more contract types the contract relate to: Server Hardware, Virtualisation, SAN (Storage Area Network)**
Please see Q1
- 3. Existing/Current Supplier: Please provide me with the supplier's name for each contract.**
Dell (inclusive of VMWARE)
- 4. Brand: Please state the brand of hardware or software**
Dell (Compellant, Fluid FS, Broadcom)
- 5. Operating System / Software (Platform): (Windows, Linux, Unix, vSphere, AIX, Solaris etc.) Please state the operating system used by the organisation.**
Windows, Linux, VSphere



6. Annual Average Spend: Please provide me with the most recent annual spend for this contract?

£0 pa. (NB this is because the hardware was purchased in 2018 with a 5 year maintenance and support warranty)

7. Contract Duration: (Please can you also include notes if the contract includes any contract Extension periods.)

5yr Capital

8. Contract Expiry Date: Please can you provide me with the date of when the contract expires.

Renewal January 2023

9. Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)

Ongoing

10. Purchase of Servers: Could you please provide me with the month and year in which most/bulk of servers were purchased.

February (SAN,NAS, Virtual) February - March for other

11. Number of Physical Server: Please can you provide me with the number of physical servers.

31 ESX hosts

3x SQL Clusters

4x Proxy Servers

12. Number of Virtual Servers: Please can you provide me with the number of Virtual servers' servers.

673 Virtual Servers

13. Brief Contract Description: I require a brief description of the service provided under this contract. Please do not just put maintenance. I need at least a sentence.

Pro Support plus, maintenance with 4hr response, Optimise for active monitoring.

14. Contract Owner: (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.)

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