



Rydym yn croesawu gohebiaeth yn y Gymraeg neu'r Saesneg. Atebir gohebiaeth Gymraeg yn y Gymraeg, ac ni fydd hyn yn arwain at oedi. We welcome correspondence in Welsh or English. Welsh language correspondence will be replied to in Welsh, and this will not lead to a delay.

Cais Rhyddid Gwybodaeth / Freedom of Information request **Ein Cyf / Our Ref: 22-J-021**

You asked:

1) What is the approximate general % rate of "non turn ups" over the past month - 1st August to 31st August 2022?

In August 2022, approximately 50% of patients "Did Not Attend (DNA)" a booked COVID-19 vaccination appointment.

2) What general percentage of jobs were wasted that month because of "non turn ups" ?

Please note that COVID vaccinations are "drawn up" on demand – i.e. there are five doses to a vial that are drawn into the syringe when required. If a vial is opened and partially used, then the remainder would be discarded. This can be for a variety of reasons, including but not limited to patients not turning up for appointments, patients being ineligible for the vaccine on presentation for appointment, a contaminated sample, air in the vial, and so on.

Approximately 50% of the discarded doses in August 2022 were due to patients not presenting for their appointment or being ineligible on presentation.

3) What was the approximate % rate of "non turn ups" over the past Bank Holiday Monday 19th September specifically that day?

17%

4) What percentage of jobs were wasted that Bank Holiday 19th September because of "non turn ups" specifically that day?

0.76%

