



Rydym yn croesawu gohebiaeth yn y Gymraeg neu'r Saesneg. Atebir gohebiaeth Gymraeg yn y Gymraeg, ac ni fydd hyn yn arwain at oedi. We welcome correspondence in Welsh or English. Welsh language correspondence will be replied to in Welsh, and this will not lead to a delay.

## **Cais Rhyddid Gwybodaeth / Freedom of Information request** **Ein Cyf / Our Ref: 22-J-017**

### **You asked:**

#### **1. Does your organisation use remote monitoring tools to help patients to manage their health and care at home?**

SBUHB uses the "Patient Knows Best"/Patient Portal programme. This does have the facility for patients to record their symptoms/health stats within it. However, these are not actively reviewed by a clinician without a prompt (e.g. a patient requests review or during an appointment).

Blood test results and clinic letters are also available via the Patient Portal.

#### **2. Has your organisation extended the use of remote monitoring to utilise solutions to proactively manage the next steps of care for patients being treated in the home such as using a task management system/virtual ward\*?**

**\*Virtual wards allow patients to be treated in their own homes rather than in hospital. In a virtual ward, support can include remote monitoring using apps, technology platforms, wearables and medical devices and face to face care**

The Virtual Ward service has been rolled out to all eight clusters within SBUHB. Virtual wards offer wraparound care closer to home.

The Virtual ward clinical team provides holistic, patient-centred, high quality care through rapid assessment; multidisciplinary team involvement and effective partnership working between GPs and other primary care professionals; hospital staff, social care workers and our third sector colleagues.

As well as offering holistic care to patients, Virtual Wards help to reduce avoidable hospital admissions and support the earlier safe discharge of patients from hospital.

#### **3. If yes, does the organisation use any suppliers to support the process of providing virtual wards?**

No



**a. Please state the name of the supplier/supplier's.**

Not applicable

**b. Please provide the annual cost for the above supplier contract for the financial year 20/21 to 21/22 (April 2021- March 2022)**

Not applicable

**4. Does the organisation have a dedicated in-house virtual ward team?**

You clarified on the 2<sup>nd</sup> November 2022 that you are referring to both clinical and digital teams.

There is no dedicated in-house Virtual Ward Digital team.

There is a dedicated in-house Virtual Ward multiprofessional Clinical team.

**a. If yes, is this made up of existing resource or additional capacity?**

All core clinical staff were new appointments/additional capacity. Clinical leadership was absorbed into existing resource.

**5. Could you please provide the name and job title of the person who is responsible for the management of virtual wards?**

You clarified on 2<sup>nd</sup> November 2022 that you are referring to both the clinical and operational leads.

SRO/Clinical Project Lead - Dr Anjula Mehta, Group Medical Director for Primary Care and Community Services

Clinical Lead – Dr Richard Tristham, GP Partner

**6. Please complete the table for each of the specialities listed:**

| Speciality         | What specialties are Virtual Wards currently implemented in? (tick for yes) | If yes, how many virtual "beds" are currently operating in total and in each speciality? | Please state the number of beds the organisation has in total and for each speciality? |
|--------------------|---|--|--|
| <b>Total</b>       |   |  |  |
| Mental Health      | ✓   |  | Not applicable –.  |
| Cardiology         | ✓   |  |  |
| Dermatology        |   |  |  |
| Diabetes           |   |  |  |
| Endocrinology      |   |  |  |
| Gastroenterology   |   |  |  |
| Geriatric Medicine | ✓   |  |  |
| Gynaecology        |   |  |  |
| Hepatology         |   |  |  |
| Neurology          |   |  |  |
| Oncology           |   |  |  |



|                           |                 |  |
|---------------------------|-----------------|--|
| Ophthalmology             |                 |  |
| Palliative medicine       | √               |  |
| Paediatrics services      |                 |  |
| Physiotherapy             | √               |  |
| Rehabilitation            | √               |  |
| Renal medicine            |                 |  |
| Respiratory               | √ - COPD Nurses |  |
| Rheumatology              |                 |  |
| Colorectal surgery        |                 |  |
| Breast Surgery Service    |                 |  |
| Ear, Nose and Throat      |                 |  |
| General Surgery           |                 |  |
| Orthopaedics and Trauma   | √               |  |
| Orthoptics                |                 |  |
| Pain management           | √ - Pharmacists |  |
| Plastic surgery           |                 |  |
| Thoracic medicine         |                 |  |
| Urology                   |                 |  |
| Vascular surgery          |                 |  |
| Audiology Service         |                 |  |
| Other- Please state which |                 |  |

