



**GIG**  
CYMRU  
**NHS**  
WALES

Bwrdd Iechyd Prifysgol  
Bae Abertawe  
Swansea Bay University  
Health Board

Cadeirydd/Chair: **Emma Woollett**  
Prif Weithredwr/Chief Executive: **Mark Hackett**

**gofalu am ein gilydd, cydweithio, gwella bob amser**  
**caring for each other, working together, always improving**

Rydym yn croesawu gohebiaeth yn y Gymraeg neu'r Saesneg. Atebir gohebiaeth Gymraeg yn y Gymraeg, ac ni fydd hyn yn arwain at oedi.  
We welcome correspondence in Welsh or English. Welsh language correspondence will be replied to in Welsh, and this will not lead to a delay.

Dyddiad/Date: 7<sup>th</sup> April 2022  
Ein Cyf / Our Ref: 22-C-016

☎ 01639 684363

📧 FOIA.Requests@wales.nhs.uk

Corporate Services  
Headquarters  
1 Talbot Gateway  
Baglan  
Port Talbot, SA12 7BR

Dear [REDACTED]

I refer to your Freedom of Information Act Request acknowledged by ourselves on 14.03.2022. Your request sought information relating to agency spend.

Please note that information we have provided covers the period April 2021 to February 2022

	Doctors	Nurses	Allied Health Professionals or Health Scientists	Non-Medical, Non-Clinical
Please provide <b>agency spend</b> for the staff group for the <b>Financial Year 2021-22 (please specify your start and end date used)</b> Financial Year indicating what percentage is on and off-framework (for example, "£4,650,000 – c80% framework / 20% off-framework").	£ 4,918,095 *	£20,146,337 *	£ 1,122,054 *	£ 2,925,520 *
Please provide <b>bank spend</b> for the staff group <b>for Financial Year 2021-22 (please specify your start and end date used)</b>	N/A – there is no medical bank	£11,382,764	£138,322	£838,891



**Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR**

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe  
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

Please confirm <b>which model</b> you have in place for managing agency within the staff group: Email to preferred supplier List, a Master Vendor, a Neutral Vendor, or a Software cascade to a preferred supplier list	Master vendor	Master vendor	Master vendor	CCS framework
Please confirm what percentage of bookings over the last 6 months have been <b>within the NHSI agency caps</b> (an approximation based on NHSI data submissions is fine)	N/A – NHSI agency caps do not apply in Wales			
Please confirm <b>which provider</b> manages your direct engagement process, <b>the fee</b> for the service and the date on which this <b>contract expires</b> (no this is not relevant for Nursing)	Medacs	N/A	Medacs	N/A
Please confirm what <b>percentage of bookings</b> are processed with a VAT savings by your direct engagement (DE) provider (average for last 3 months –December, January and February)	Dec – 12% Jan – 34% Feb – 16%	N/A	0%	N/A
Is your bank managed by an external bank provider (e.g., NHS Professionals, Bank Partners) or in-house? Please confirm <b>who</b> is the external bank provider and when the <b>contract expires</b> if relevant	In house	In house	In house	No
Is your bank managed via software? If so, please confirm <b>which software</b> .	Allocate	Allocate	Allocate	Allocate
Is the Health Board likely to undertake <b>any procurement activity</b> over the next 18 months related to provision or bank or agency services or software for the relevant staff group?	N/A	N/A	N/A	N/A



	Service provider:	Date of Expiry:
If you have a managed service, master vendor or neutral vendor in place for <b>Agency medics/Agency doctors</b> please confirm <b>who</b> this contract is with and the date on which this <b>contract expires</b>	Medacs – RM3711	expires August 22
If you have a managed service, master vendor or neutral vendor in place for <b>Agency Nurses</b> please confirm <b>who</b> this contract is with and the date on which this <b>contract expires</b>	Various – Total Workforce Solutions II	expires January 25

\* Please note that this is a total for both on and off framework agency staff. Due to changes in our financial systems, we are no longer able to access the split between on and off framework agency staff, as off framework invoices are billed directly to the teams that have utilised the staff. To obtain this information would involve a manual trawl and search of invoices which we have estimated would significantly exceed the 18 hours limit set down by the FOI Act as the reasonable limit. Section 12 of the FOI Act and The Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulation 2004 provides that we are not obliged to spend in excess of 18 hours in any sixty day period locating, retrieving and identifying information in order to deal with a request for information and therefore we are withholding this information at this time.

I hope this information is helpful. If you require anything further please contact us at [FOIA.Requests@wales.nhs.uk](mailto:FOIA.Requests@wales.nhs.uk).

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via [FOIA.Requests@wales.nhs.uk](mailto:FOIA.Requests@wales.nhs.uk).

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2<sup>nd</sup> Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 0330 414 6421.

Yours sincerely



On behalf of

Hazel Lloyd

**Interim Director of Corporate Governance**

