



Rydym yn croesawu gohebiaeth yn y Gymraeg neu'r Saesneg. Atebir gohebiaeth Gymraeg yn y Gymraeg, ac ni fydd hyn yn arwain at oedi. We welcome correspondence in Welsh or English. Welsh language correspondence will be replied to in Welsh, and this will not lead to a delay.

## **Cais Rhyddid Gwybodaeth / Freedom of Information request** **Ein Cyf / Our Ref: 22-G-031**

### **You asked:**

#### **1. What IT system(s) do your diabetes clinicians and specialists use to manage the interactions with and care of diabetes patients, both within hospital and community settings?**

The Health Board is currently rolling out the all-Wales, Welsh Information Solution for Diabetes Management (WISDM) with three hospital sites now fully functional. This system enables diabetes related information including clinic contacts and inpatient ward reviews to be available to all inpatient teams including intensive care specialists 24 hours a day even if the diabetes team were unavailable.

The Health Boards diabetes teams also utilise the Patient Knows Best App (PKB), which is a patient controlled online medical records system, enabling patients to access their clinical records and results, as well as literature regarding their condition.

#### **2. What IT system(s) do your diabetes clinicians and specialists use to view the full GP-owned medical records of diabetes patients?**

Welsh Clinical Portal (WCP) allow access to GP referral letters and to all test results, irrespective of the requester origin (i.e. includes all GP tests). Electronic access to the GP IT systems is not currently available.

#### **3. What IT system(s) or other methods do your diabetes clinicians and specialists use to update diabetes patients' GP-owned medical records?**

GPs are informed of any changes in medication and management via electronic clinic letters. These letters are sent via the Document Management System (DMS).

