



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board

Cadeirydd/Chair: **Emma Woollett**
Prif Weithredwr/Chief Executive: **Mark Hackett**

gofalu am ein gilydd, cydweithio, gwella bob amser
caring for each other, working together, always improving

Rydym yn croesawu gohebiaeth yn y Gymraeg neu'r Saesneg. Atebir gohebiaeth Gymraeg yn y Gymraeg, ac ni fydd hyn yn arwain at oedi. We welcome correspondence in Welsh or English. Welsh language correspondence will be replied to in Welsh, and this will not lead to a delay.

Cais Rhyddid Gwybodaeth / Freedom of Information request **Ein Cyf / Our Ref: 22-G-005**

You asked:

- 1. What did the Health Board spend on non-medical non-clinical (NMNC) agency workers during the period between 1st April 2021 and 31st March 2022 (please include all cost elements that fall within scope of NHS Improvement and NHS England Agency Rules, June 2019, defined as "Price")?**

We have recently responded to an FOIA request regarding this subject. Therefore I can confirm that the information you are seeking is held on our website within our FOIA disclosure log. Under Section 21 of the Freedom of Information Act (information accessible by other means), we are not required to provide information in response to a request if the information is already reasonably accessible to you. May I therefore recommend that you look at this link to our website: <https://sbuhb.nhs.wales/files/freedom-of-information-disclosure-log-2022/june/22-f-029-agency-spend/>

- 2. What proportion of this spend was on agency workers in Estates (i.e., managing and maintaining NHS properties, buildings, grounds, repairs and maintenance, renovations etc.), and please indicate what proportion of this spend is Band 5 and above, and what proportion is Band 4 and below. Where agency staff are categorised into sub-divisions outside of "Estates", for example "Facilities", please also include any spend pertaining to workers broadly classed under the general term "Facilities Management", for example gardening, environmental etc... Please exclude Porters, Cleaners, Catering, Security, Car Parking, Reception, Switchboard, Helpdesk, IT, Medical Engineering, Corporate Functions, Legal and all Admin & Clerical when answering this section. Please feel free to further break down by specific job role if information is readily available.**

In the specified period £1,232,826 was spent on Estates & Ancillary agency staff. We are not able to break this down further to banding and subdivisions as to obtain this information would involve a manual trawl and search of invoices which we have estimated would significantly exceed the 18 hours limit set down by the FOI Act as the reasonable limit. Section 12 of the FOI Act and The Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulation 2004 provides that we are not obliged to spend in excess of 18 hours in any sixty day period locating,



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

retrieving and identifying information in order to deal with a request for information and therefore we are withholding this information at this time.

3. Does the Health Board access NMNC agency workers via a Managed Service Provider or are agencies engaged directly, for example via an approved PSL or a Framework?

Managed under an All Wales Framework

4. If a Managed Service is in place for NMNC, please disclose the name of the Managed Service business and indicate whether they operate the solution as a Master Vendor (i.e., they themselves are an agency, both supplying agency workers directly from their own candidate pool and managing the agency supply chain), or a Neutral Vendor (i.e. removed from the supply chain, providing demand management services but not direct fill).

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5. When does the incumbent managed service contract for NMNC expire?

All Wales Framework is in place until 28/2/2025

6. Does the Health Board foresee any planned procurement exercise in the next 12 months to appoint a managed service provider for NMNC agency management?

No

7. Does the Health Board utilise any software to manage NMNC agency bookings, if so please disclose which platform is utilised and the contract start and expiry dates (MM/YY)

The Health Board uses Allocate to manage agency bookings. There is no contract expiry date – this is an ongoing service agreement.

8. Does the Health Board operate a wholly owned subsidiary providing Facilities Management services to the Health Board's estates? If so, please answer questions 1-7 for both the Health Board itself, and the wholly owned subsidiary, indicating where applicable the numbers (spend, dates etc.) associated with each.

No, the Health Board does not operate wholly owned subsidiary providing FM services. Facilities management and Estates services are provided by Health Board employees.

