



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board

Cadeirydd/Chair: **Emma Woollett**
Prif Weithredwr/Chief Executive: **Mark Hackett**

gofalu am ein gilydd, cydweithio, gwella bob amser
caring for each other, working together, always improving

Rydym yn croesawu gohebiaeth yn y Gymraeg neu'r Saesneg. Atebir gohebiaeth Gymraeg yn y Gymraeg, ac ni fydd hyn yn arwain at oedi. We welcome correspondence in Welsh or English. Welsh language correspondence will be replied to in Welsh, and this will not lead to a delay.

Cais Rhyddid Gwybodaeth / Freedom of Information request **Ein Cyf / Our Ref: 22-L-027**

Please note that cancelled referrals marked as "inappropriate" have been used for this data.

You asked:

1. Between January 1 2022 and November 30 2022, how many referrals to specialist / secondary care outpatient teams from GPs have been rejected by your health board?

A referral may be marked as "inappropriate" for some of the following reasons;

- Advice is given to the referrer without an appointment for the patient being required, therefore although the patient's referral is marked as "returned" or "inappropriate", the health concern has still been addressed by clinicians without direct patient contact/appointment.
- Inadequate information supplied or inadequate assessment performed prior to referral.
- Changes to referral criteria, therefore referrals are being returned to the GP with further advice/guidance.

25,190 referrals were cancelled as "inappropriate" in the time period 01.01.22 to 30.11.22. This represents 20% of all referrals received from GPs in the period.

2. How many referral rejections were made in 2019?

17,060 referrals were cancelled as "inappropriate" in the time period 01.01.19 to 31.12.19. This represents 13% of all referrals received from GPs in 2019.

3. Which three outpatient services have seen the highest number of referral rejections?

2019 – Gastroenterology, Haematology and General Surgery



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

4. What observations would you make about the statistics you have provided?

This information is not recorded by the Health Board. The right of access created by the Freedom of Information Act only applies to recorded information, the Health Board is under no obligation to divulge its unrecorded thoughts or opinions which your question is referring to. It is therefore not a valid request under FOIA.

