



Rydym yn croesawu gohebiaeth yn y Gymraeg neu'r Saesneg. Atebir gohebiaeth Gymraeg yn y Gymraeg, ac ni fydd hyn yn arwain at oedi. We welcome correspondence in Welsh or English. Welsh language correspondence will be replied to in Welsh, and this will not lead to a delay.

## **Cais Rhyddid Gwybodaeth / Freedom of Information request** **Ein Cyf / Our Ref: 22-H-042**

### **You asked:**

#### **1. Telephony and UC/ Collaboration**

- a. Please confirm the manufacturer of your telephony system(s) that are currently in place**  
Cisco
- b. When is your contract renewal date?**  
31<sup>st</sup> July 2024
- c. Who maintains your telephony system(s)?**  
In-house with Cisco TAC support
- d. Do you use Unified Communications or Collaboration tools, if so which ones?**  
Cisco CUCM, Unity and UCCX

#### **2. Microsoft**

- a. What Microsoft 365 licence do you have across the business e.g. E3, E5 E5 and F5**
- b. Which partner looks after your Microsoft tenant?**  
DHCW/Trustmarque
- c. Where do you host your applications? Do you have on premise infrastructure or do you host your applications in public or private cloud? Which?**  
We are currently piloting cloud storage using Microsoft Azure to inform a business case. Once the Business case has been completed a procurement process will be undertaken where the main supplier for ongoing cloud based services will be determined.

#### **3. Storage**



**a. Does your organisation use on premise or cloud storage or both?**

On premise

**b. Please confirm the on premise hardware manufacturer,**

DELL

**c. Please confirm your cloud storage provider**

Not applicable

**d. What is your annual spend on cloud storage?**

Not applicable

**e. How do you back up your data and with who e.g. backup as a Service**

Commvault

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