



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board

Cadeirydd/Chair: **Emma Woollett**
Prif Weithredwr/Chief Executive: **Mark Hackett**

gofalu am ein gilydd, cydweithio, gwella bob amser
caring for each other, working together, always improving

Rydym yn croesawu gohebiaeth yn y Gymraeg neu'r Saesneg. Atebir gohebiaeth Gymraeg yn y Gymraeg, ac ni fydd hyn yn arwain at oedi. We welcome correspondence in Welsh or English. Welsh language correspondence will be replied to in Welsh, and this will not lead to a delay.

Cais Rhyddid Gwybodaeth / Freedom of Information request **Ein Cyf / Our Ref: 22-H-012**

Your request asked for information regarding the investigations into hospital acquired deaths due to Covid-19.

You asked:

1. Is the person you contact the next of kin on the patient's record?

Yes

2. Is the contact method telephone?

Yes, initial contact is by telephone. This is followed up by a letter.

3. What happens if you can't contact the next of kin?

I can confirm that the information you are seeking is held on our website. Under Section 21 of the Freedom of Information Act (information accessible by other means), we are not required to provide information in response to a request if the information is already reasonably accessible to you. May I therefore recommend that you look at this link to our website to obtain the information you require:

Please refer to Q24 within the FAQs -

<https://sbuhb.nhs.wales/coronavirus-covid-19/information/nosocomial-covid-19-reviews>

4. Who is eligible to be part of these investigations?

All those who contracted COVID-19 through the delivery of NHS-funded care are eligible for investigation.

5. What is the scope of your investigations?

As part of the investigations, we consider several factors, including:

- Information about the patient
- A timeline of events
- The environment of care



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

- The infection, prevention and control advice at that time and whether we can evidence that this was followed
- The experiences of next of kin

6. What is the timeline?

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[Nosocomial COVID-19 reviews - Swansea Bay University Health Board \(nhs.wales\)](#)

Swansea Bay Health Board anticipate to complete each investigation within six months of initial contact being made with the family concerned.

7. What happens once the investigation is done?

On completion of the investigation, the Health Board will advise next of kin / patients that the investigation has been completed and will be in a position to share the findings.

Putting Things Right (PTR) guides organisations on what to do depending on the outcome of the investigation. Some investigations will, inevitably, result in offers of redress under the PTR process, and/or legal claims for compensation which will be managed in line with long standing NHS Wales arrangements.

