



Rydym yn croesawu gohebiaeth yn y Gymraeg neu'r Saesneg. Atebir gohebiaeth Gymraeg yn y Gymraeg, ac ni fydd hyn yn arwain at oedi.
We welcome correspondence in Welsh or English. Welsh language correspondence will be replied to in Welsh, and this will not lead to a delay.

Cais Rhyddid Gwybodaeth / Freedom of Information request
Ein Cyf / Our Ref: 22-H-004

You asked:

1. How much the Health Board spent on foreign interpreters in each of the following financial years: 2019-20; 2020-21 and 2021-22.

2019/20 - We have recently responded to an FOIA request regarding this subject. Therefore I can confirm that the information you are seeking is held on our website within our FOIA disclosure log. Under Section 21 of the Freedom of Information Act (information accessible by other means), we are not required to provide information in response to a request if the information is already reasonably accessible to you. May I therefore recommend that you look at this link to our website:
<https://sbuhb.nhs.wales/files/freedom-of-information-disclosure-log-2021/february/21-b-010-translation-amp-interpreting-service/>

WITS Contract via Cardiff Council

For general translation and interpreter services, the Health Board uses the "Welsh Interpreter & Translation Services" (WITS), which is hosted by Cardiff City Council. The Service Level Agreement (SLA) commenced on 1st July 2017 and is renewed on an annual basis. The Health Board uses this service to book interpreters/translators on an ad hoc basis to meet the needs of the service/patients, as necessary.

Year	£
2020/21	£125,548,99
2021/22	£200,260,67

Language Line

The Health Board also has informal arrangements with Language Line for the provision of telephone interpretation services. Please see a breakdown of the spend below;



Year	£
2020/21	£2,605.14
2021/22	£506.11

There has also been additional usage of one external telephone interpretation service in 2021/22 to the value of £960.00.

2. A breakdown of the languages that an interpreter was needed to translate.

Please note that there may be additional expenditure on outsourced translation or interpretation services used by the Health Board not listed above. Our financial reports for interpretation/translation services do not include detail of the nature of the interpretation/translation service used (i.e. language) therefore to obtain the exact figure spent would involve a manual trawl and search of each individual invoice which we have estimated would significantly exceed the 18 hours limit set down by the FOI Act as the reasonable limit. Section 12 of the FOI Act provides that we are not obliged to spend in excess of 18 hours in any sixty day period locating, retrieving and identifying information in order to deal with a request for information and therefore we are withholding this information at this time.

