



**GIG**  
CYMRU  
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WALES

Bwrdd Iechyd Prifysgol  
Bae Abertawe  
Swansea Bay University  
Health Board

Cadeirydd/Chair: **Emma Woollett**  
Prif Weithredwr/Chief Executive: **Mark Hackett**

**gofalu am ein gilydd, cydweithio, gwella bob amser**  
**caring for each other, working together, always improving**

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 21<sup>st</sup> June 2021  
Ein Cyf / Our Ref: 21-E-035

☎ 01639 648363  
✉ FOIA.Requests@wales.nhs.uk

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Corporate Services  
Headquarters  
1 Talbot Gateway  
Baglan  
Port Talbot, SA12 7BR

██████████

I refer to your Freedom of Information Act Request acknowledged by ourselves on 28<sup>th</sup> May 2021. Your request sought information relating to the Crisis Resolution Home Treatment team.

- Please could you provide me with the number of referrals received by the Crisis Resolution Home Treatment (CRHT/HTT) Team in your health board for each month from April 2018 – April 2021.**

Month/Year	Number of Referrals received
April 2018	116
May 2018	142
June 2018	112
July 2018	134
Aug 2018	104
Sept 2018	99



**Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR**

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe  
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

Oct 2018	126
Nov 2018	115
Dec 2018	101
Jan 2019	125
Feb 2019	79
March 2019	107
April 2019	82
May 2019	109
June 2019	101
July 2019	86
Aug 2019	93
Sept 2019	99
Oct 2019	89
Nov 2019	76
Dec 2019	69
Jan 2020	89
Feb 2020	99
March 2020	91
April 2020	68
May 2020	102
June 2020	105
July 2020	108
Aug 2020	75
Sept 2020	75



Oct 2020	82
Nov 2020	72
Dec 2020	52
Jan 2021	52
Feb 2021	63
March 2021	72
April 2021	80

**2. Please could you provide me with the number of crisis assessments undertaken by Crisis Resolution Home Treatment (CRHT/HTT) Team in your health board for each month from April 2018 – April 2021.**

Month/Year	Number of assessments undertaken
April 2018	112
May 2018	127
June 2018	103
July 2018	126
Aug 2018	92
Sept 2018	90
Oct 2018	118
Nov 2018	105
Dec 2018	84
Jan 2019	118
Feb 2019	75
March 2019	92



April 2019	73
May 2019	101
June 2019	91
July 2019	81
Aug 2019	85
Sept 2019	93
Oct 2019	86
Nov 2019	71
Dec 2019	69
Jan 2020	83
Feb 2020	92
March 2020	87
April 2020	60
May 2020	90
June 2020	93
July 2020	100
Aug 2020	65
Sept 2020	72
Oct 2020	79
Nov 2020	68
Dec 2020	51
Jan 2021	51
Feb 2021	62
March 2021	69



**3. Please could you provide me with the number of referrals not assessed by the Crisis Resolution Home Treatment (CRHT/HTT) Team service due to lack of CRHT service capacity in your health board for each month from April 2018 – April 2021.**

The Health Board does not record the number of people who declined assessment due to them having a lengthy wait to be seen. However, we can confirm that no-one has ever been refused an assessment due to lack of service capacity.

I hope this information is helpful. If you require anything further please contact us at [FOIA.Requests@wales.nhs.uk](mailto:FOIA.Requests@wales.nhs.uk).

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via [FOIA.Requests@wales.nhs.uk](mailto:FOIA.Requests@wales.nhs.uk).

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2<sup>nd</sup> Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



Pam Wenger  
**Director of Corporate Governance**

