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Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board

Cadeirydd/Chair: **Emma Woollett**
Prif Weithredwr/Chief Executive: **Mark Hackett**

gofalu am ein gilydd, cydweithio, gwella bob amser
caring for each other, working together, always improving

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 6th July 2021
Ein Cyf / Our Ref: 21-E-026

☎ 01639 648363

✉ FOIA.Requests@wales.nhs.uk

[REDACTED]
[REDACTED]
[REDACTED]

Corporate Services
Headquarters
1 Talbot Gateway
Baglan
Port Talbot, SA12 7BR

[REDACTED]

I refer to your Freedom of Information Act Request acknowledged by ourselves on 20th May 2021. Your request sought information relating to the Fracture Liaison Service.

Hospital name: Morriston Hospital

1. Do your patients over 50 years old have access to a Fracture Liaison Service (FLS)?

Yes

If you answered 'no' (b or c) please move on to question 15.

2. Is your FLS based in secondary care?

Yes

3. For 2019, what percentage of people over 50 with a fracture were offered access to a FLS?

35%

4. For 2019, what percentage of people referred to FLS received an assessment within 12 weeks of fracture diagnosis?

100%

5. For 2019, for those patients receiving osteoporosis drug treatment what percentage were reviewed for follow up 16 weeks from fracture?

100%



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

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Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

- 6. For 2019, for those patients receiving osteoporosis drug treatment what percentage were reviewed for follow up 52 weeks from fracture?**
100%
- 7. For 2020, what percentage of people over 50 with a fracture were offered access to a FLS?**
25%
- 8. For 2020, what percentage of people referred to FLS received an assessment within 12 weeks of fracture diagnosis?**
100%
- 9. For 2020, for those patients receiving osteoporosis drug treatment what percentage were reviewed for follow up 16 weeks from fracture?**
100%
- 10. For 2020, For those patients receiving osteoporosis drug treatment what percentage were reviewed for follow up 52 weeks from fracture?**
100%
- 11. Is this a permanent service funded by a sustainable source? (e.g., commissioning, health board/trust funded)**
Yes
- 12. Do you take part in a national FLS audit? (e.g. FLS-DB)**
Yes
- 13. Please state the name and contact details of the Clinical Lead for this service**
Mark Madams, Unit Nursing Director Morriston Hospital
Mark.Madams@wales.nhs.uk
- 14. Are there any areas of support you would like further information/support from the Royal Osteoporosis Society (ROS)? E.g., Clinical Standards, KPIs, Service Improvement / Patient Information etc**
This information is not recorded by the Health Board. The right of access created by the Freedom of Information Act only applies to recorded information, the Health Board is under no obligation to divulge its unrecorded thoughts or opinions which your question is referring to. It is therefore not a valid request under FOIA.

For those that answered 'no' to having an FLS (question 1).

- 15. What are the reasons you do not have an FLS, or access to an FLS for your patients?**
- 16. Have you tried to establish a FLS previously?**



- 17. What has been the barrier/obstacles to implementing a FLS?**
- 18. If you have not tried to establish a FLS previously, why not?**
- 19. Do you have an osteoporosis service?**
- 20. Do you have a DXA (bone density scanning) service?**
- 21. Please state the name and contact details of the Clinical Leads for osteoporosis, rheumatology or musculo-skeletal, services**
- 22. Are there any areas of support around FLS that you would like further information/support on from the ROS? E.g. patient info, Clinical Standards, KPIs, Service Improvement / Patient Information etc.**

I hope this information is helpful. If you require anything further please contact us at FOIA.Requests@wales.nhs.uk.

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via FOIA.Requests@wales.nhs.uk.

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



Pam Wenger
Director of Corporate Governance

