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Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board

Cadeirydd/Chair: **Emma Woollett**
Prif Weithredwr/Chief Executive: **Mark Hackett**

gofalu am ein gilydd, cydweithio, gwella bob amser
caring for each other, working together, always improving

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 24th March 2021
Ein Cyf / Our Ref: 21-C-006

☎ 01639 648363

✉ FOIA.Requests@wales.nhs.uk

[REDACTED]

Corporate Services
Headquarters
1 Talbot Gateway
Baglan
Port Talbot, SA12 7BR

[REDACTED]

I refer to your Freedom of Information Act Request acknowledged by ourselves on 4th March 2021. Your request sought information relating to video conferencing/AV-VC.

1. Do you have any video conferencing hardware? If so what manufacturer and model?

Yes, Polycom (HDX7000, HDX6000, PVX, HDX8000, RPG500, RPD, VSX3000, VSX3000), plus Avacor Units.

2. Is there a support contract in place for this equipment?

Yes

3. How many systems/meeting room systems do you have? Across how many sites?

Approximately 60 rooms with systems in, across the main hospital sites.

4. What video conferencing platforms do you use with this video conferencing hardware?

Microsoft Teams

5. What solutions are being used for video consultations at present? When is the next review of this contract?

Microsoft Teams and Attend Anywhere.

Microsoft Teams – The Health Board has an NHS Wales Enterprise Agreement for Office 365 on a three year renewal period. Microsoft Teams is part of this bigger suite of products which is procured on an All Wales basis by NWSSP and therefore they would hold the relevant contract information.



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

Attend Anywhere – The Health Board does not hold the contract information. This was procured by Welsh Government and therefore you would need to contact them for the relevant information.

6. Do you use a video conferencing platform to interoperability (i.e. Teams to Zoom, Zoom to Webex etc)?

Yes

7. Does the organisation use Microsoft Teams for video conferencing? Has its usage overtaken any previous video conferencing tool in place before Microsoft Teams implementation?

Yes the Health Board uses Microsoft Teams and yes its usage has overtaken previous video conferencing tools.

8. Who is in charge of the video conferencing estate/equipment? What is their email address?

Matt John – Matt.DMJ.John@wales.nhs.uk

I hope this information is helpful. If you require anything further please contact us at FOIA.Requests@wales.nhs.uk.

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via FOIA.Requests@wales.nhs.uk.

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



Pam Wenger
Director of Corporate Governance

