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Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board

Cadeirydd/Chair: **Emma Woollett**
Prif Weithredwr/Chief Executive: **Mark Hackett**

gofalu am ein gilydd, cydweithio, gwella bob amser
caring for each other, working together, always improving

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 16th July 2021
Ein Cyf / Our Ref: 21-F-049

☎ 01639 648363

✉ FOIA.Requests@wales.nhs.uk

[REDACTED]
[REDACTED]
[REDACTED]

Corporate Services
Headquarters
1 Talbot Gateway
Baglan
Port Talbot, SA12 7BR

[REDACTED]

I refer to your Freedom of Information Act Request acknowledged by ourselves on 25th June 2021. Your request sought information relating to digital dictation and voice recognition systems.

1. System type - Digital dictation

Supplier name - BigHand

System name - BigHand Dictation and Speech Recognition

Date installed - Jan 2018

Contract expiration - BigHand-1/1/2021 - 31/12/2023 with the option to extend the contract

2. System type - Voice Recognition

BigHand and Dragon Dictate (advanced medical dictionary linked to clinical systems such as Radiology Information System).

Supplier name - BigHand, Trustmarque

System name - BigHand Dictation and Speech Recognition, Dragon Professional Individual (Windows)

Date installed - Various

Contract expiration - Not applicable for Dragon, BigHand contract details listed above

3. Please provide details of who supplies your digital dictation hardware devices?

BigHand and third party providers of Olympus digital dictation devices.



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

4. How many digital dictation devices does your Health Board have?

This information is not held centrally. Orders can be placed by individual departments.

5. When was the procurement date of the digital dictation devices?

Some were procured in 2018, in line with the first contract and various others have been procured as and when required.

I hope this information is helpful. If you require anything further please contact us at FOIA.Requests@wales.nhs.uk.

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via FOIA.Requests@wales.nhs.uk.

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



Pam Wenger
Director of Corporate Governance

