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Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board

Cadeirydd/Chair: **Emma Woollett**
Prif Weithredwr/Chief Executive: **Mark Hackett**

gofalu am ein gilydd, cydweithio, gwella bob amser
caring for each other, working together, always improving

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 26th July 2021
Ein Cyf / Our Ref: 21-F-022

☎ 01639 648363
✉ FOIA.Requests@wales.nhs.uk

[REDACTED]

Corporate Services
Headquarters
1 Talbot Gateway
Baglan
Port Talbot, SA12 7BR

[REDACTED]

I refer to your Freedom of Information Act Request acknowledged by ourselves on 15th June 2021. Your request sought information relating to appointments and procedures.

The Covid-19 pandemic has caused huge disruption to NHS services, not just in Swansea Bay but across the UK.

As with all health organisations, during the first wave we suspended non-emergency services and appointments so our hospitals did not become overwhelmed while we cared for those seriously ill with the virus. Inevitably this has affected waiting times as it has done with all other health boards.

Clearly this was not something any of us would have wanted and we were extremely conscious of the potential consequences for patients.

Since the start of the pandemic we have continued to care for those requiring urgent treatment, and following the first wave we reintroduced many of our services and have done our best to keep disruption to a minimum throughout the second wave, often with change in place to protect patients and staff, but continuing to provide as much planned care as possible.

Our hard-working staff have supported this by coming up with innovative solutions to protect services, adapt services to continue recognising the existence of the virus and introduce new ones specifically as a result of the virus – there are numerous examples on our website.

Appointments in May for the Oral/Maxillo Face Surgery unit at Morriston Hospital



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

Could you please inform of the number of appointments and procedures carried out at the above unit in May 2021 against the same number in May 2019.

You clarified on 1st July 2021 that you were looking only for appointments attended, not to include rearranged appointments or non-attendances.

May-19 Outpatient Attendances

Consultation Method	New	Follow Up	Grand Total
Face to Face	362	559	921
Grand Total	362	559	921

May-21 Outpatient Consultations/attendances

Consultation Method	New	Follow Up	Grand Total
Virtual Appointments	44	66	110
Face to Face	132	308	440
Grand Total	228	405	633

You further clarified that you were only looking for the number of patient admitted for treatment or surgery, not the actual number of individual procedures.

Oral Maxillo facial admissions

	May 2019	May 2021
Inpatient	148	83
Daycase	19	8
	167	91

I hope this information is helpful. If you require anything further please contact us at FOIA.Requests@wales.nhs.uk.

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via FOIA.Requests@wales.nhs.uk.

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



Pam Wenger
Director of Corporate Governance

