



GIG
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Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board

Cadeirydd/Chair: **Emma Woollett**
Prif Weithredwr/Chief Executive: **Mark Hackett**

gofalu am ein gilydd, cydweithio, gwella bob amser
caring for each other, working together, always improving

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 2nd July 2021
Ein Cyf / Our Ref: 21-F-003

01639 648363

FOIA.Requests@wales.nhs.uk

[REDACTED]

Corporate Services
Headquarters
1 Talbot Gateway
Baglan
Port Talbot, SA12 7BR

[REDACTED]

I refer to your Freedom of Information Act Request acknowledged by ourselves on 2nd June 2021. Your request sought information relating to assault or abuse towards staff members.

You clarified on 2nd June 2021 that you were looking for information relating to both physical and verbal abuse. You further clarified on 3rd June 2021 that you were looking for information relating to incidents of abuse towards staff by patients, visitors and other staff members. Finally, you clarified on 10th June 2021 that you would also like us to include "aggression" in our search, which includes intimidation, threatening body language and verbal outburst, etc.

Please note that from 1st April 2019 responsibility for providing healthcare services for people in the Bridgend County Borough Council area transferred from Abertawe Bro Morgannwg University Health Board to Cwm Taf Morgannwg University Health Board. In light of this change to ABMU's responsibilities, the organisation's name has changed to Swansea Bay University Health Board.

However as this response asks for data prior to 1st April 2019, we have provided the information that ABMU Health Board held which will include Bridgend data.

- 1. The total number of incidents of physical assault or abuse towards staff members which were reported to the health board between March 1, 2020 and Sunday, May 30, 2021.**
- 2. The number of incidents of physical assault or abuse towards staff members which were reported to the health board for the following years:**
 - **2019**



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

- **2018**
- **2017**

Please note the Health Board provides both Forensic Mental Health and Learning Disability Services unlike other Health Boards and this must be taken into consideration when comparing figures with other Health Boards in Wales.

Incident Type	2017	2018	2019	01.03.20 to 30.05.21
<u>Patient to Employee</u>				
Assault	885	684	676	741
Aggression	333	413	350	378
Verbal Abuse	176	177	196	231
<u>Visitor or Relative to Employee</u>				
Assault	0	<5*	<5*	<5*
Aggression	24	45	17	17
Verbal Abuse	114	125	132	50
<u>Employee to Employee</u>				
Assault	<5*	<5*	<5*	<5*
Aggression	32	27	23	13
Verbal Abuse	41	40	27	28
Sexual (inc. harassment & indecent exposure)	<5*	0	<5*	0

* Where fewer than 5 has been indicated we are unable to provide you with the exact number of patients as due to the low numbers, there is a potential risk of identifying individuals if this was disclosed. We are therefore withholding this detail under Section 40(2) of the Freedom of Information Act 2000. This information is protected by the General Data Protection Regulation (GDPR) and Data Protection Act 2018 and its disclosure would be contrary to the data protection principles and constitute as unfair and unlawful processing in regard to Articles 5, 6, and 9 of GDPR. This exemption is absolute and therefore there is no requirement to apply the public interest test.

I hope this information is helpful. If you require anything further please contact us at FOIA.Requests@wales.nhs.uk.

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain



about the Health Board's handling of your request please contact me directly at the address below or register your complaint via FOIA.Requests@wales.nhs.uk.

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



On behalf of

Pam Wenger

Director of Corporate Governance

