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Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board

Cadeirydd/Chair: **Emma Woollett**
Prif Weithredwr/Chief Executive: **Tracy Myhill**

gofalu am ein gilydd, cydweithio, gwella bob amser
caring for each other, working together, always improving

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 1st February 2021
Ein Cyf / Our Ref: 21-A-015

01639 648363

FOIA.Requests@wales.nhs.uk

[REDACTED]

Corporate Services
Headquarters
1 Talbot Gateway
Baglan
Port Talbot, SA12 7BR

Dear [REDACTED]

I refer to your Freedom of Information Act Request acknowledged by ourselves on 12th January 2021. Your request sought information relating to networks and telecoms.

Contract 1

- 1. Current Lines/Voice Services (Analogue, ISDN VOIP, SIP etc) Provider- Please can you provide me with the name of the supplier for the contract.**
BT, Virgin and Gamma.
- 2. Fixed Line- Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers.**
BT – this is a rolling contract
Virgin - this is a rolling contract
Gamma – July 2021 with an option to extend
- 3. Fixed Line- Contract Duration- the number of years the contract is for each provider**
BT – this is a rolling contract
Virgin - this is a rolling contract
Gamma – 4 years



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

4. Type of Lines- Please can you split the type of lines per each supplier?

PSTN, Analogue, SIP

BT - ISDN, PSTN

Virgin – ISDN, PSTN

Gamma – SIP

5. Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines

BT – 235 PSTN / 2 ISDN 30 / 15 ISDN 2

Virgin – Multiple PSTN / ISDN 2

Gamma – 800 SIP trunks

Contract 2

6. Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is no information available please can you provide further insight into why?

Please see section 1

7. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.

Please see section 1

8. Minutes Landline Monthly Spend- Monthly average spend on calls for each provider. An estimate or average is acceptable.

Swansea Bay Health Board does not hold this information. The monthly cost of calls is included within our line rental costs.

9. Minute's Landlines Contract Duration: the number of years the contract is with the supplier.

Please see question 8

10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.

Approximately 14,000

Contract 3

11. Fixed Broadband Provider- Supplier's name if there is not information available please can you provide further insight into why?

Virgin

12. Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

This is a rolling contract



13. Fixed Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable.

Approximately £18,500

Contract 4

14. WAN Provider- please provide me with the main supplier(s) if there is no information available please can you provide further insight into why?

BT PSBA
Virgin Media Circuits
Virgin Media ISDN2
Gamma
BT Circuits
BT ISDN2

15. WAN Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

BT PSBA – October 2024
BT Other – Various dates
Virgin – this is a rolling contract

16. Contract Description: Please can you provide me with a brief description of the contract

All Wales Public Sector Broadband Aggregation contract. NHS, Education, Councils and Police

17. The number of sites: Please state the number of sites the WAN covers. Approx. will do.

BT PSBA – 56
Virgin Media Circuits – 29
Virgin Media ISDN2 – 16
Gamma – 4
BT Circuits – 5
BT ISDN2 – 14

18. WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.

BT PSBA – Approximately £56,500
BT Other - Approximately £35,500
Virgin - Approximately £204,000

19. For each WAN contract can you please provide me with information on how this was procured, especially around those procurement that used frameworks, please provide me with the framework reference.

Framework Agreement RM3808
PSBA contracts are negotiated nationally



20. Internal Contact: please can you send me there full contact details including contact number and email and job title for all the contracts above.

Matt John - Director of Digital
matt.dmj.john@wales.nhs.uk

I hope this information is helpful. If you require anything further please contact us at FOIA.Requests@wales.nhs.uk.

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via FOIA.Requests@wales.nhs.uk.

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



Pam Wenger
Director of Corporate Governance

