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Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board

Cadeirydd/Chair: **Emma Woollett**
Prif Weithredwr/Chief Executive: **Mark Hackett**

gofalu am ein gilydd, cydweithio, gwella bob amser
caring for each other, working together, always improving

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 5th March 2021
Ein Cyf / Our Ref: 21-B-028

☎ 01639 648363

✉ FOIA.Requests@wales.nhs.uk

[REDACTED]

Corporate Services
Headquarters
1 Talbot Gateway
Baglan
Port Talbot, SA12 7BR

Dear [REDACTED]

I refer to your Freedom of Information Act Request acknowledged by ourselves on 16th February 2021. Your request sought information relating to the Emergency Medical Retrieval and Transfer Service (EMRTS) in Wales.

Please take 'Velindre NHS Trust' to include the Transforming Cancer Services standalone sub group of Velindre NHS Trust.

- 1) Is there a separate, stand alone, agreement between EMRTS and Velindre NHS Trust? Is it possible to see this agreement if this exists?
OR Can you send the overarching agreement between EMRTS and the NHS in Wales regarding patient care at NHS facilities?**

Yes - please see the attached standalone agreement between EMRTS and Velindre NHS Trust.

- 2) How many times have the staff of Velindre NHS Trust contacted EMRTS requesting assistance with a patient? What was the outcome / advice given following these calls please?**

According to service records, EMRTS has been formally contacted less than five times by Velindre NHS Trust staff requesting assistance with a patient.

We are unable to provide you with the level of detail you are seeking as to the number of calls and their outcomes/advice given relating to these patients as there is a potential risk of identifying the individuals if this was disclosed. Therefore, the data is classed as personal data as defined under the General Data Protection Regulation (GDPR) and Data Protection Act 2018 and its disclosure would be contrary to the data protection principles and constitute as unfair and



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

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unlawful processing in regard to Articles 5, 6, and 9 of GDPR. We are therefore withholding this detail under Section 40(2) of the Freedom of Information Act 2000. This exemption is absolute and therefore there is no requirement to apply the public interest test.

Please note that the Welsh Ambulance Service NHS Trust (WAST) may hold further details relating to other calls that EMRTS were not formally involved with in terms of response or advice. May I suggest you contact WAST directly who may be able to assist with you with this additional information.

3) How many times has Velindre NHS Trust as a body corporate made contact with EMRTS? What was the nature of these contacts?

EMRTS have been formally contacted by Velindre NHS Trust as a body corporate once in September 2019. The nature of this contact was to discuss the attached agreement, training requirements and EMRTS attendance.

4) In particular, has Velindre NHS Trust made contact with EMRTS regarding the EMRTS' requirements at the new build? Has the siting and requirements of a Helicopter Landing Site been discussed with EMRTS?

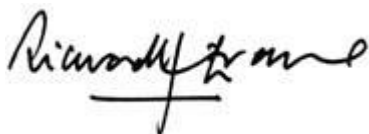
EMRTS have not been contacted by Velindre NHS Trust regarding the siting and requirements of the Helicopter Landing Site.

I hope this information is helpful. If you require anything further please contact us at FOIA.Requests@wales.nhs.uk.

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via FOIA.Requests@wales.nhs.uk.

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



On behalf of

Pam Wenger

Director of Corporate Governance

