



GIG  
CYMRU  
NHS  
WALES

Bwrdd Iechyd Prifysgol  
Bae Abertawe  
Swansea Bay University  
Health Board

Cadeirydd/Chair: **Emma Woollett**  
Prif Weithredwr/Chief Executive: **Mark Hackett**

**gofalu am ein gilydd, cydweithio, gwella bob amser**  
**caring for each other, working together, always improving**

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 9<sup>th</sup> September 2021  
Ein Cyf / Our Ref: 21-H-021

01639 648363

FOIA.Requests@wales.nhs.uk

[REDACTED]

Corporate Services  
Headquarters  
1 Talbot Gateway  
Baglan  
Port Talbot, SA12 7BR

[REDACTED]

I refer to your Freedom of Information Act Request acknowledged by ourselves on 16<sup>th</sup> August 2021. Your request sought information relating to printing hardware and multi-functional devices.

**a) Photocopiers/MFDs (Multi-Functional Device)**

- 1. Please name all the IT resellers that you have contacts with and buy from.**  
Konica
- 2. What is the length of the contracts, more specifically their end date, with the named IT resellers in question 1?**  
Various dates arranged by each department on an individual contract basis.
- 3. What year and month is the next hardware refresh due?**  
Depends on the length of contract each department has agreed with Konica and when they expire - all at different times.
- 4. Please name the number of devices deployed by the Health Board?**  
339 Konica printers
- 5. In reply to question 4, which department/facility are those located?**  
In various departments across the health board
- 6. Please name the brand and model of the devices mentioned and the spend for each product.**  
Konica MFD - Various Models. Spend is held by individual departments.



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe  
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

**7. Details on how these were procured. i.e. By Framework i. Procurement method ii. If Framework, please state which one.**

Crown Commercial Services framework

**8. Do you normally purchase equipment as services or as a capital?**

Services

**9. What is your annual print/copy volume and spend?**

Based on Konica printers on the YSoft 2020 spend;

Spend - £ 55,061.98

Volume - 7,688,547 pages

**10. Who is the person(s) within your organization responsible for the MFD's, print hardware, and supplies contract(s)? Please provide their title and their contact details.**

Matt John - Director of Digital matt.dmj.john@wales.nhs.uk.

**11. Who is responsible for purchasing end user devices such as laptops, desktops, displays and accessories? Please provide their title, and their contact details.**

Matt John - Director of Digital matt.dmj.john@wales.nhs.uk.

***b) Printers***

**1. Please name all the IT resellers that you have contacts with and buy from.**

CDW, Kingsfield

**2. What is the length of the contracts, more specifically their end date, with the named IT resellers in question 1?**

No contract

**3. What year and month is the next hardware refresh due?**

This is an ongoing process as and when funding is provided.

**4. Please name the number of devices deployed by the Health Board?**

1,206 printers of which 1054 are HP

**5. In reply to question 4, which department/facility are those located?**

In various departments across the health board

**6. Please name the brand and model of the devices mentioned and the spend for each product.**

HP Printers - Various models (£350 - £900) Zebra Printers - Various Models (£100 - £300)

**7. Details on how these were procured. i.e. By Framework i. Procurement method ii. If Framework, please state which one.**

Various suppliers dependent on value

**8. Do you normally purchase equipment as services or as a capital?**

Capital

**9. What is your annual print/copy volume and spend?**



£250,000

**10. Who is the person(s) within your organization responsible for the MFD's, print hardware, and supplies contract(s)? Please provide their title and their contact details.**

Matt John - Director of Digital matt.dmj.john@wales.nhs.uk.

**11. Who is responsible for purchasing end user devices such as laptops, desktops, displays and accessories? Please provide their title, and their contact details.**

Matt John - Director of Digital matt.dmj.john@wales.nhs.uk.

**c) Print room / reprographic**

**1. Please name all the IT resellers that you have contacts with and buy from.**

N/A

**2. What is the length of the contracts, more specifically their end date, with the named IT resellers in question 1?**

N/A

**3. What year and month is the next hardware refresh due?**

N/A

**4. Please name the number of devices deployed by the Health Board?**

N/A

**5. In reply to question 4, which department/facility are those located?**

N/A

**6. Please name the brand and model of the devices mentioned and the spend for each product.**

N/A

**7. Details on how these were procured. I.e. by Framework i. Procurement method ii. If Framework, please state which one.**

N/A

**8. Do you normally purchase equipment as services or as a capital?**

N/A

**9. What is your annual print/copy volume and spend?**

N/A

**10. Who is the person(s) within your organization responsible for the MFD's, print hardware, and supplies contract(s)? Please provide their title and their contact details.**

Matt John - Director of Digital matt.dmj.john@wales.nhs.uk.

**11. Who is responsible for purchasing end user devices such as laptops, desktops, displays and accessories? Please provide their title, and their contact details.**

Matt John - Director of Digital matt.dmj.john@wales.nhs.uk.



#### **d) Desktops**

- 1. Please name all the IT resellers that you have contacts with and buy from**  
CDW, DELL
- 2. What is the length of the contracts, more specifically their end date, with the named IT resellers in question 1?**  
No contract
- 3. What year and month is the next hardware refresh due?**  
This is an ongoing process as and when funding is provided.
- 4. Please name the number of devices deployed by the Health Board?**  
6,261
- 5. In reply to question 4, which department/facility are those located?**  
In various departments across the health board
- 6. Please name the brand and model of the devices mentioned and the spend for each product.**  
Dell Optiplex Desktop PC's approx £600
- 7. Details on how these were procured. i.e. By Framework i. Procurement method ii. If Framework, please state which one.**  
NHS SBS Framework
- 8. Do you normally purchase equipment as services or as a capital?**  
Capital
- 9. What is your annual print/copy volume and spend?**  
N/A
- 10. Who is the person(s) within your organization responsible for the MFD's, print hardware, and supplies contract(s)? Please provide their title and their contact details.**  
Matt John - Director of Digital matt.dmj.john@wales.nhs.uk.
- 11. Who is responsible for purchasing end user devices such as laptops, desktops, displays and accessories? Please provide their title, and their contact details.**  
Matt John - Director of Digital matt.dmj.john@wales.nhs.uk.

#### **e) Laptops**

- 1. Please name all the IT resellers that you have contacts with and buy from.**  
CDW, DELL
- 2. What is the length of the contracts, more specifically their end date, with the named IT resellers in question 1?**  
No contract
- 3. What year and month is the next hardware refresh due?**  
This is an ongoing process as and when funding is provided.



**4. Please name the number of devices deployed by the Health Board?**

5994

**5. In reply to question 4, which department/facility are those located?**

In various departments across the health board

**6. Please name the brand and model of the devices mentioned and the spend for each product.**

Dell Latitude Laptops £850 Approx. Lenovo Laptops £600

**7. Details on how these were procured. i.e. By Framework i. Procurement method ii. If Framework, please state which one.**

NHS SBS Framework

**8. Do you normally purchase equipment as services or as a capital?**

Capital

**9. What is your annual print/copy volume and spend?**

N/A

**10. Who is the person(s) within your organization responsible for the MFD's, print hardware, and supplies contract(s)? Please provide their title and their contact details.**

Matt John - Director of Digital matt.dmj.john@wales.nhs.uk.

**11. Who is responsible for purchasing end user devices such as laptops, desktops, displays and accessories? Please provide their title, and their contact details.**

Matt John - Director of Digital matt.dmj.john@wales.nhs.uk.

**f) Displays**

**1. Please name all the IT resellers that you have contacts with and buy from.**

CDW, DELL

**2. What is the length of the contracts, more specifically their end date, with the named IT resellers in question 1.**

No contract

**3. What year and month is the next hardware refresh due?**

This is an ongoing process as and when funding is provided.

**4. Please name the number of devices deployed by the Health Board?**

>14000

**5. In reply to question 4, which department/facility are those located?**

In various departments across the health board

**6. Please name the brand and model of the devices mentioned and the spend for each product.**

Dell/Lenovo/Viewsonic - 24" Monitors - £200 approx / 19" Monitors - £120 approx

**7. Details on how these were procured. i.e. By Framework i. Procurement method ii. If Framework, please state which one.**



**8. Do you normally purchase equipment as services or as a capital?**

Capital

**9. What is your annual print/copy volume and spend?**

N/A

**10. Who is the person(s) within your organization responsible for the MFD's, print hardware, and supplies contract(s)? Please provide their title and their contact details.**

Matt John - Director of Digital matt.dmj.john@wales.nhs.uk.

**11. Who is responsible for purchasing end user devices such as laptops, desktops, displays and accessories? Please provide their title, and their contact details.**

Matt John - Director of Digital matt.dmj.john@wales.nhs.uk.

I hope this information is helpful. If you require anything further please contact us at [FOIA.Requests@wales.nhs.uk](mailto:FOIA.Requests@wales.nhs.uk).

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via [FOIA.Requests@wales.nhs.uk](mailto:FOIA.Requests@wales.nhs.uk).

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2<sup>nd</sup> Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



On behalf of

Pam Wenger

**Director of Corporate Governance**

