



GIG
CYMRU
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WALES

Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board

Cadeirydd/Chair: **Emma Woollett**
Prif Weithredwr/Chief Executive: **Mark Hackett**

gofalu am ein gilydd, cydweithio, gwella bob amser
caring for each other, working together, always improving

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 7th September 2021
Ein Cyf / Our Ref: 21-H-009

☎ 01639 648363

✉ FOIA.Requests@wales.nhs.uk

[REDACTED]

Corporate Services
Headquarters
1 Talbot Gateway
Baglan
Port Talbot, SA12 7BR

[REDACTED]

I refer to your Freedom of Information Act Request acknowledged by ourselves on 11th August 2021. Your request sought information relating to Digital services.

1. Please can you send me a copy of your ICT & Digital organisation chart as well as your Projects and Change/PMO organisation chart?

Please see attachments 1 and 2

2. Please can you send me your IT/Digital Transformation plans for the next few years or what is currently taking place?

Please see attachment

3. Please can you confirm your agency IT/Digital contract spend for FY 20/21 and which agencies were used?

Total Agency costs in 20/21 were £538,000. This includes all aspects of the Digital Services across capital and revenue including IT operations, IT projects, Business Intelligence, IT software development etc. Agencies used are:

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HAYS

KEYSTREAM HEALTHCARE RESOURCES LTD

MICHAEL PAGE INTERNATIONAL

CAPITA BUSINESS SERVICES LTD

REDCORTEX LTD



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

4. Please can you also provide the above for the consultancies you've used?

Total Consultancy costs in 20/21 were £791,000. This includes all aspects of the Digital Services across capital and revenue including IT operations, IT projects, Business Intelligence, IT software development etc. Consultancy firms used are:-

LIGHTFOOT SOLUTIONS UK LTD

TRUSTMARQUE SOLUTIONS LTD

I hope this information is helpful. If you require anything further please contact us at FOIA.Requests@wales.nhs.uk.

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via FOIA.Requests@wales.nhs.uk.

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



On behalf of

Pam Wenger

Director of Corporate Governance

