

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 26<sup>th</sup> August 2021  
Ein Cyf / Our Ref: 21-H-004

01639 648363

 FOIA.Requests@wales.nhs.uk

[REDACTED]  
[REDACTED]

Corporate Services  
Headquarters  
1 Talbot Gateway  
Baglan  
Port Talbot, SA12 7BR

I refer to your Freedom of Information Act Request acknowledged by ourselves on 5<sup>th</sup> August 2021. Your request sought information relating to LAN networks.

**Please can you send me the organisation's Local Area Network (LAN) contract, which may include the following:**

- **Support and Maintenance- e.g. switches, router, software etc**
- **Managed- If this includes services than just LAN.**

**1. Contract Type: Managed or Maintenance**  
Maintenance Contract

**2. Existing Supplier: Who is the current supplier?**  
CDW

**3. Annual Spend for each supplier: What is the annual average spending on the supplier above? If there is more than one supplier, please split the annual averages spent for each supplier.**

We are unable to provide just LAN spend, as the total also includes Telecommunications and Security services.

**4. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.**  
11,000

**5. Number of Sites: The number of sites, where equipment is supported by each contract.**

100



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe  
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

**6. Hardware Brand: What is the hardware brand of the LAN equipment?**  
Cisco

**7. Contract Description: Please provide me with a brief description of the overall contract.**  
Hardware maintenance for switches and wireless, with Cisco Smartnet for software

**8. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.**  
3 years

**9. Contract Expiry Date: When does the contract expire?**  
31<sup>st</sup> July 2024

**10. Contract Review Date: When will the organisation be planning to review the contract?**  
February 2024

**11. Responsible Officer: Contact details including name, job title, contact number and email address?**  
Matt John - Director of Digital  
[matt.dmj.john@wales.nhs.uk](mailto:matt.dmj.john@wales.nhs.uk)

**If the LAN maintenance is included in-house please include the following information:**

**1. Hardware Brand: What is the hardware brand of the LAN equipment?**  
Cisco

**2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.**  
11000

**3. Number of Sites: Estimated/Actual number of sites the LAN covers.**  
100

**4. Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address?**

Matt John - Director of Digital  
[matt.dmj.john@wales.nhs.uk](mailto:matt.dmj.john@wales.nhs.uk)

**If the contract is managed by a 3rd party e.g. can you please provide me with**



- 1. Existing Supplier: Who is the current supplier?**  
Not applicable
- 2. Number of Users: Please can you provide me with the number of users this contract covers. -Approximate number of users will also be acceptable.**  
Not applicable
- 3. Number of Sites: Estimated/Actual number of sites the LAN covers.**  
Not applicable
- 4. Contract Type: Managed, Maintenance, Installation, Software**  
Not applicable
- 5. Hardware Brand: What is the hardware brand of the LAN equipment?**  
Not applicable
- 6. Contract Description: Please provide me with a brief description of the overall contract.**  
Not applicable
- 7. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.**  
Not applicable
- 8. Contract Expiry Date: When does the contract expire?**  
Not applicable
- 9. Contract Review Date: When will the organisation be planning to review the contract?**  
Not applicable
- 10. Responsible Officer: Who within the organisation is responsible for each of these contract(s)**  
Not applicable

I hope this information is helpful. If you require anything further please contact us at [FOIA.Requests@wales.nhs.uk](mailto:FOIA.Requests@wales.nhs.uk).

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via [FOIA.Requests@wales.nhs.uk](mailto:FOIA.Requests@wales.nhs.uk).

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2<sup>nd</sup> Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.



Yours sincerely



Pam Wenger  
**Director of Corporate Governance**

