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Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board

Cadeirydd/Chair: **Emma Woollett**
Prif Weithredwr/Chief Executive: **Mark Hackett**

gofalu am ein gilydd, cydweithio, gwella bob amser
caring for each other, working together, always improving

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 10th June 2021
Ein Cyf / Our Ref: 21-D-032

☎ 01639 648363

✉ FOIA.Requests@wales.nhs.uk

[REDACTED]

Corporate Services
Headquarters
1 Talbot Gateway
Baglan
Port Talbot, SA12 7BR

[REDACTED]

I refer to your Freedom of Information Act Request acknowledged by ourselves on 29th April 2021. Your request sought information relating to virtual consultations.

Please can you tell me the number of patients who have received a consultant virtual telephone appointment in the SBU Health Board area who have then been taken off the list and referred back to the patients G.P.?

Also the same information regarding the urology department at Morriston Hospital.

You clarified on 29th April 2021 that you would like information for both telephone and video consultations. You further clarified on 17th May 2021 that you would like information on patients that were discharged back to the GP at any point in their treatment journey including during the initial referral process

Please note that we have provided this information for the period 01.06.20 to 31.03.21.

Our systems do not record discharge reason "referred back to GP" therefore we are not able to provide this information. In order to provide the information most relevant to your request, we have provided you with both "inappropriate referral" discharges after the initial referral was reviewed, as well as discharges after the first initial virtual consultation. This is split by all specialities and Urology at Morriston Hospital for all patients at RTT Stage 1.



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

All specialties

Inappropriate Referrals - All specialties

Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21
1630	1980	1796	1980	1959	1830	1608	1629	1938	2380

Patients who attended first new virtual outpatient and discharged after appointment - All specialties

Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21
462	617	376	491	556	511	399	472	450	479

Urology at Morriston Hospital

Inappropriate Referrals - Urology at Morriston

Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21
72	85	41	65	70	66	45	68	59	80

Patients who attended first new virtual outpatient and discharged after appointment - Urology at Morriston

Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21
35	35	32	77	43	37	48	48	51	65

I hope this information is helpful. If you require anything further please contact us at FOIA.Requests@wales.nhs.uk.

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via FOIA.Requests@wales.nhs.uk.

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



Pam Wenger
Director of Corporate Governance

