



**GIG**  
CYMRU  
**NHS**  
WALES

Bwrdd Iechyd Prifysgol  
Bae Abertawe  
Swansea Bay University  
Health Board

Cadeirydd/Chair: **Emma Woollett**  
Prif Weithredwr/Chief Executive: **Mark Hackett**

**gofalu am ein gilydd, cydweithio, gwella bob amser**  
**caring for each other, working together, always improving**

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 19<sup>th</sup> May 2021  
Ein Cyf / Our Ref: 21-D-022

☎ 01639 648363  
✉ FOIA.Requests@wales.nhs.uk

[Redacted]

Corporate Services  
Headquarters  
1 Talbot Gateway  
Baglan  
Port Talbot, SA12 7BR

[Redacted]

I refer to your Freedom of Information Act Request acknowledged by ourselves on 23<sup>rd</sup> April 2021. Your request sought information relating to non-clinical agency spend.

Please note that the Health Board is carrying out significant work around recruitment generally and has a dedicated area on its website for recruitment: <https://sbuhb.nhs.wales/jobs/jobs-and-volunteering>. Within this area of the website the Health Board has details of vacancies, up-coming recruitment days, contact information and short videos (developed in-house) advertising the benefits of working for SBU and interviews with staff. As well as emphasising the career and learning opportunities offered by being part of such a large NHS organisation, we actively promote the great work-life balance that living in Swansea and South West Wales offers, including affordable housing, our beaches, countryside, etc.

Please note, we do everything possible to cover rotas with Swansea Bay staff and bank staff. It is only after exhausting these options, do we look to agencies for cover.

The information we have provided is for Financial Year 2020/21.

Please note that the information we have provided is for Admin, Clerical, Estates & Ancillary agency staff groups.

**1. Your Temporary Non Clinical agency spend for the last 12 months?**

£2,731,376 on the above named staff groups.

**2. Which Temporary Non Clinical agencies you used in the last 12 months?**

BLUE ARROW LTD
BOC LTD



**Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR**

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe  
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

CARDIFF UNIVERSITY
CONNECTUS NOW
CORDANT PEOPLE LTD
CORDANT RECRUITMENT LTD TA PMP RECRUITMENT
DRIVER HIRE SWANSEA
HARVEY NASH PLC
HAYS
HCL HEALTHCARE LTD
IN PRACTICE SYSTEMS LTD
JENNIFER GRIFFITHS RECRUITMENT
KEYSTREAM HEALTHCARE RESOURCES LTD
LLWYN BRWYDRAU (LLANSAMLET) SURGERY
MANPOWER UK LTD
MICHAEL PAGE INTERNATIONAL
OCS GROUP UK LTD
RANDSTAD SOLUTIONS LTD
REDCORTEX LTD
RIG MEDICAL RECRUIT LTD
SOLO SERVICE GROUP LTD
SOLOS CONSULTANTS LTD
THE OYSTER PARTNERSHIP LTD

**3. Which Framework Agreement you used to recruit non clinical staff?**

Crown Commercial Services Framework

**4. What is your current recruitment solution - PSL, Master Vendor or Neutral Vendor Managed Solution?**

Various

I hope this information is helpful. If you require anything further please contact us at [FOIA.Requests@wales.nhs.uk](mailto:FOIA.Requests@wales.nhs.uk).

Under the terms of the Health Board’s Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board’s handling of your request please contact me directly at the address below or register your complaint via [FOIA.Requests@wales.nhs.uk](mailto:FOIA.Requests@wales.nhs.uk).

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner’s Office (Wales), 2<sup>nd</sup> Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely




On behalf of

Pam Wenger

**Director of Corporate Governance**

