

Cadeirydd/Chair: **Emma Woollett** Prif Weithredwr/Chief Executive: **Tracy Myhill**

gofalu am ein gilydd, cydweithio, gwella bob amser caring for each other, working together, always improving

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 8th July 2020 Ein Cyf / Our Ref: 20-E-034 © 01639 648363 FOIA.Requests@wales.nhs.uk

Corporate Services
Headquarters
1 Talbot Gateway
Baglan
Port Talbot, SA12 7BR

Dear

I refer to your Freedom of Information Act Request acknowledged by ourselves on 29th May 2020. Your request sought information relating to Corporate Nursing emails.

Could you please send me all emails that include the words, "informatics" and "Nurse" from Cathy Dowling, Helen Griffiths and Gareth Howells sent between 17th July 2019 and 26th May 2020.

You clarified on 3rd June 2020 that you also wished this to include any text, Whatsapp or Messenger communication from both work and personal devices.

We contacted you on the 11th June to inform you that on an initial search the words 'informatics' and 'nurse' had generated over 1000 emails. Therefore you further clarified on 11th June 2020 that to narrow the search, you were looking for emails containing the words 'Informatics Nurse Specialist' job role.

I can confirm that Swansea Bay Health Board does not hold the information you are looking for, for the period 17th July 2019 to 26th May 2020.

Using the terms "Informatics Nurse Specialist" and "Informatics Nurse Lead" a search of the above named individual's emails was conducted for the period 17.07.19 to 26.05.20. This returned no matching results.

Messages held on both mobile devices supplied by the Health Board and personal devices are not centrally accessible. This is due to end to end encryption and



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

infrastructure that is not within the remit of the Health Board, but lies with the individual to provide.

However, the staff members named above conducted a search of all messages on both their personal and work devices for the same terms and period, and this also returned no matching results.

I hope this information is helpful. If you require anything further please contact us at FOIA.Requests@wales.nhs.uk.

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via FOIA.Requests@wales.nhs.uk.

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely

Pam Wenger

Director of Corporate Governance

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