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Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board

Cadeirydd/Chair: **Emma Woollett**
Prif Weithredwr/Chief Executive: **Tracy Myhill**

gofalu am ein gilydd, cydweithio, gwella bob amser
caring for each other, working together, always improving

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 15th June 2020
Ein Cyf / Our Ref: 20-E-030

☎ 01639 648363
✉ FOIA.Requests@wales.nhs.uk

Corporate Services
Headquarters
1 Talbot Gateway
Baglan
Port Talbot, SA12 7BR

Dear

I refer to your Freedom of Information Act Request acknowledged by ourselves on 28th May 2020. Your request sought information relating to Attend Anywhere procurement.

I am therefore requesting all tender documents and ancillary documents in respect of Attend Anywhere regardless of the procurement route (direct award, cloud, framework, DPS, other tender, OJEU etc) from 1 May 2014 including but not limited to:

- 1. If Cloud was used to procure the system - A copy of the G-Cloud evaluation criteria used to select the winning supplier on for all G-Cloud extension/further trials together with the date stamped screenshot of the final results where Attend Anywhere were the winning bidder.**
- 2. Contract Finder Award Notice/Future Opportunity Notices/OJEU Notices for:**
 - a) Any contract award (an external link to the notice will suffice) for all competitions where Attend Anywhere were the successful bidder.**
 - b) Any other virtual clinic/consultations services.**
- 3. For the Procurement of the future service (on contract expiry) please provide, the proposed date for market and delivery route including any prior information notices published in the Official Journal of the European Union or any other published notices.. If a contract notice has already been issued please provide a copy or the reference number and the date of issue.**



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

- 4. A copy of your policy for dealing with correspondence or a link to the policy on your external website.**
- 5. A copy of your Complaints procedure or a link to the policy on your external website.**
- 6. The number and name of the Trusts allocated money for Attend Anywhere and the names of all Trusts using the software/products.**
- 7. Expenditure with Attend anywhere.**
- 8. Copy of all tender documents (including specifications, pricing documents, Invitations to quote/tender, evaluation criteria and any other documents) where Attend Anywhere were the winning bidder.**
- 9. Any copies of emails, memorandums letters, guidance notes etc recommending Attend Anywhere.**
- 10. Any copies of emails, memorandums letters, guidance notes recommending other virtual clinics and on line doctors and clinic systems**
- 11. The number of bids received for all competitions.**
- 12. Service levels and response times required including any copies of KPIS for all of the Attend Anywhere contracts.**
- 13. It is reported that the availability of the service is poor- please confirm if service credits or any other remuneration/incentive to perform is a contract term.**

Swansea Bay University Health Board does not hold this information. This contract was awarded by NHS Wales Shared Services Partnership (NWSSP), may I recommend that you contact Tim Knifton, Information Governance Manager on shared.services@wales.nhs.uk who may be able to help you with your enquiry.

I hope this information is helpful. If you require anything further please contact us at FOIA.Requests@wales.nhs.uk.

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via FOIA.Requests@wales.nhs.uk.

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



Pam Wenger
Director of Corporate Governance

