

gofalu am ein gilydd, cydweithio, gwella bob amser caring for each other, working together, always improving

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 24th April 2020 Ein Cyf / Our Ref: 20-C-016



Corporate Services Headquarters 1 Talbot Gateway Baglan Port Talbot, SA12 7BR

I refer to your Freedom of Information Act Request acknowledged by ourselves on 12^{th} March 2020. Your request sought information relating to a road sign at Singleton Hospital.

There is a sign at the rear entrance to Singleton Hospital. I understand the Health Board has stated that the sign has always read 'turn left' in English with an arrow to depict the intended direction.

On the 12th March you provided a photo of the relevant sign. You stated that you believed that the repainting of the english wording and of the directional arrow was undertaken in 2019 and would like documentation to prove this was the case.

You further clarified on the 9th April stating that you did not believe this was repainted and this was the first ever application of the signage with an arrow and English wording. You require proof that this previously existed, as you believe this is not the case.

I can confirm that the Health Board does not hold the work/invoice documentation specific to the particular sign that you refer to in your request. During October 2019, painting and repainting of signage and road markings was undertaken across the whole site at Singleton Hospital as part of a larger project, however specifics within this documentation does not detail the signage you are referring to in your request.

I hope this information is helpful. If you require anything further please contact us at <u>FOIA.Requests@wales.nhs.uk</u>.



Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via FOIA.Requests@wales.nhs.uk.

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely

Pam Wenger

Director of Corporate Governance

P. a. wenger