



GIG  
CYMRU  
NHS  
WALES

Bwrdd Iechyd Prifysgol  
Bae Abertawe  
Swansea Bay University  
Health Board

Cadeirydd Dros Dro/ Interim Chair: **Emma Woollett**  
Prif Weithredwr/Chief Executive: **Tracy Myhill**

**gofalu am ein gilydd, cydweithio, gwella bob amser**  
**caring for each other, working together, always improving**

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 30<sup>th</sup> March 2020  
Ein Cyf / Our Ref: 20-C-009

☎ 01639 648363

✉ FOIA.Requests@wales.nhs.uk

[REDACTED]

Corporate Services  
Headquarters  
1 Talbot Gateway  
Baglan  
Port Talbot, SA12 7BR

[REDACTED]

I refer to your Freedom of Information Act Request acknowledged by ourselves on 4<sup>th</sup> March 2020. Your request sought information relating to car-related incidents.

You clarified on 4<sup>th</sup> March 2020 that by "treated for car-related incidents" in question 1, you meant "how many people presented at an Emergency Department (ED) or Minor Injuries Unit (MIU) with a complaint or injury resulting from a car related incident such as a crash or collision" and that for question 2 you were also looking for presentations at ED or MIU who were subsequently diagnosed with whiplash as a result of a car-related incident. You also clarified that for question 5 that by "cost of accidents" you wanted a figure representing the time taken to deal with said incidents, multiplied by the average hourly pay plus petrol and equipment costs.

### **1. How many people have been treated for car-related incidents in the past 3 years in your area?**

Please note that due to the way our systems log/record information, we cannot specify mode of transport (e.g. car) - these are figures for all road traffic incident-related attendances at Morriston ED and Singleton & Neath Port Talbot MIU.

**2017** – 2679 attendances

**2018** – 2411 attendances

**2019** – 2622 attendances

### **2. What is the number of people that suffered from whiplash due to car incidents over the past 3 years in your area?**



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

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Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

Swansea Bay Health Board does not hold this information. "Whiplash" is not recorded on our systems as a presenting complaint or diagnosis, injuries are recorded by anatomical location e.g. "neck".

**3. What has been the cost of physio for car related incidents over the last 3 years in your area?**

We are not able to calculate this as the individual parts of the data required are not held centrally and to obtain this information would involve a manual trawl and search of records which we have estimated would significantly exceed the 18 hours limit set down by the FOI Act as the reasonable limit. Section 12 of the FOI Act provides that we are not obliged to spend in excess of 18 hours in any sixty day period locating, retrieving and identifying information in order to deal with a request for information and therefore we are withholding this information at this time.

**4. What has been the cost of other medical services relating to car related incidents over the last 3 years in your area?**

Please see question 3.

**5. What was the overall cost of accidents by your local NHS emergency services in the last 3 years?**

Please see question 3.

I hope this information is helpful. If you require anything further please contact us at [FOIA.Requests@wales.nhs.uk](mailto:FOIA.Requests@wales.nhs.uk).

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via [FOIA.Requests@wales.nhs.uk](mailto:FOIA.Requests@wales.nhs.uk).

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2<sup>nd</sup> Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



Pam Wenger  
**Director of Corporate Governance**

