



GIG
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WALES

Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board

Cadeirydd/Chair: **Emma Woollett**
Prif Weithredwr/Chief Executive: **Tracy Myhill**

gofalu am ein gilydd, cydweithio, gwella bob amser
caring for each other, working together, always improving

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 21st July 2020
Ein Cyf / Our Ref: 20-F-026

☎ 01639 648363

✉ FOIA.Requests@wales.nhs.uk

Corporate Services
Headquarters
1 Talbot Gateway
Baglan
Port Talbot, SA12 7BR

Dear

I refer to your Freedom of Information Act Request acknowledged by ourselves on 24th June 2020. Your request sought information relating to Agency and Bank Staff.

Please note that the Health Board is carrying out significant work around recruitment generally and has a dedicated area on its website for recruitment: <https://sbuhb.nhs.wales/jobs/jobs-and-volunteering>. Within this area of the website the Health Board has details of vacancies, up-coming recruitment days, contact information and short videos (developed in-house) advertising the benefits of working for SBU and interviews with staff. As well as emphasising the career and learning opportunities offered by being part of such a large NHS organisation, we actively promote the great work-life balance that living in Swansea and South West Wales offers, including affordable housing, our beaches, countryside, etc.

Please note, we do everything possible to cover rotas with Swansea Bay staff and bank staff. It is only after exhausting these options, do we look to agencies for cover.

Sourced Staffing Arrangements

1a. Do you have a master vendor (MV) or neutral vendor (NV) arrangement in place for sourcing agency staff? If so, please state which arrangement is in place

Medical/Dental – Master Vendor

Allied Health Professionals/Health Scientists – Master Vendor

1b. What is the name of the MV/NV provider?

Medacs



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

1c. Please provide the contract start and end date for this provider

Start – September 2015

End – August 2020 with extension to 31st March 2021**Temporary Staffing Spend**

2. How much did the organisation spend on agency (non-contract) staff and internal bank staff for the financial year 19/20 (April 2019 - March 2020). Please fill in the table to represent the agency and bank spend for the below staffing groups-

Staffing Groups	Agency (non-contract) Spend 19/20	Internal Bank Spend 19/20
Ambulance staff	N/A *	N/A *
Administration and Estates	£2,344,014	£601,002
Medical and Dental	£5,647,040	£1,090,822 **
Nursing and Healthcare Assistants	£13,098,582	£10,880,576
Scientific, Therapeutic and Technical Staff (STT) inclusive of AHP's & Healthcare Science	£1,335,658	£2,163.26

* Swansea Bay Health Board does not hold this information. This service is provided by Welsh Ambulance Services NHS Trust (WAST). You can find further information on WAST and their contact details on their website below;
<https://www.ambulance.wales.nhs.uk>

**Swansea Bay Health Board introduced a Locum Bank "Locum on Duty" in December 2019 – this figure is what was paid between 15.12.19 and 31.03.20

Direct Engagement/Outsource Employment Solution

3a. Does the organisation use a third party to provide a Direct Engagement (DE)/Outsourced Employment Solution? (This is where the NHS organisation sources agency staff via a recruitment agency but hold a direct contract between the organisation and the worker - there is often VAT savings associated to this employment model)

Yes



3b. What is the name of the DE/Outsourced Employment supplier? (e.g 247Time/Allocate, PlusUs, Retinue, Liaison etc.)

Medacs

3c. Under the DE/Outsourced Employment arrangement, which staffing groups are managed? For example; Medical, Admin, Scientific etc. Please list all applicable

Medical & Dental and AHP/Health Scientists

3d. Does your DE supplier provide reporting as part of their service? For example, producing NHS Improvement weekly return reports.

Yes

3e. Please provide the contract start and end date for the DE supplier

Start – September 2015

End – August 2020 with extension to 31st March 2021

3f. How much did the organisation spend in 19/20 for the provision of the direct engagement service?

Approximately £3,342,000. This includes the cost of the staff provided.

I hope this information is helpful. If you require anything further please contact us at FOIA.Requests@wales.nhs.uk.

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via FOIA.Requests@wales.nhs.uk.

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



Pam Wenger
Director of Corporate Governance

