

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 25<sup>th</sup> August 2020  
Ein Cyf / Our Ref: 20-G-043

☎ 01639 648363  
✉ FOIA.Requests@wales.nhs.uk

Corporate Services  
Headquarters  
1 Talbot Gateway  
Baglan  
Port Talbot, SA12 7BR

Dear

I refer to your Freedom of Information Act Request acknowledged by ourselves on 30<sup>th</sup> July 2020. Your request sought information relating to staff mental health support.

**Could you please provide me with information on the number of staff who were accessing both mental health support (including counselling) and occupational health support in June 2018, June 2019, and June 2020? Can these be broken down separately by type of support where possible?**

Staff can access the wellbeing service within the Health Board or the occupational health department for mental health support. Due to the way this information is held we are unable to break this down into type of support. In order for us to obtain this information would mean a manual trawl and search of individual staff records which we have estimated would exceed the 18 hours limit set down by the FOI Act as the reasonable limit. Section 12 of the FOI Act provides that we are not obliged to spend in excess of 18 hours in any sixty day period locating, retrieving and identifying information in order to deal with a request for information and therefore we are withholding this information at this time.

Year	Wellbeing Service (number of staff)	Occupational Health Department (number of referrals received)
June 2018	33	207
June 2019	55	162



June 2020	99	187
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I hope this information is helpful. If you require anything further please contact us at [FOIA.Requests@wales.nhs.uk](mailto:FOIA.Requests@wales.nhs.uk).

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via [FOIA.Requests@wales.nhs.uk](mailto:FOIA.Requests@wales.nhs.uk).

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2<sup>nd</sup> Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



Pam Wenger  
**Director of Corporate Governance**

