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Bwrdd Iechyd Prifysgol  
Bae Abertawe  
Swansea Bay University  
Health Board

Cadeirydd/Chair: **Emma Woollett**  
Prif Weithredwr/Chief Executive: **Tracy Myhill**

**gofalu am ein gilydd, cydweithio, gwella bob amser**  
**caring for each other, working together, always improving**

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 12<sup>th</sup> August 2020  
Ein Cyf / Our Ref: 20-G-020

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✉ [FOIA.Requests@wales.nhs.uk](mailto:FOIA.Requests@wales.nhs.uk)

Corporate Services  
Headquarters  
1 Talbot Gateway  
Baglan  
Port Talbot, SA12 7BR

Dear

I refer to your Freedom of Information Act Request acknowledged by ourselves on 17<sup>th</sup> July 2020. Your request sought information relating to oral medicine

**The Swansea Bay Annual Plan for 2020-2021 mentions oral medicine services twice. Firstly in Section 3.1.15, page 69 and again on page 72. The first mention describes a 'new Oral Medicine model', and the second a 'plan to implement an oral medicine service which will direct demand for this cohort of patients to a model outside of hospital and which will increase the sustainability of OMFS'**

**Could you please supply details of:**

### **1. The oral medicine model**

The oral medicine model is to support Secondary Care in providing an Intermediate Oral Medicine Service in a primary care setting for an agreed cohort of oral medicine referrals (see Intermediate Oral Medicine Referral Pathway attached). The pathway brings services closer to home away from a hospital setting.

### **2. The location(s) of the 'outside of hospital' model**

Cambria Specialist Dental Practice  
25 Eversley Road  
Sketty  
Swansea  
SA2 9DB

Parkway Clinic



**Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR**

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe  
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

**3. The (a) training, (b) qualifications, and (c) experience, in oral medicine of those registered dental practitioners, or other clinicians, who are providing the oral medicine service**

The Clinical Lead is an appropriately qualified specialist dentist who is on the specialist register of the General Dental Council (GDC) in either oral surgery or oral medicine.

Named performers are appropriately qualified specialist dentists who are either on the GDC specialist list in oral surgery or oral medicines or able to demonstrate equivalent skills and competency. This will include five years at Associate Specialist/ Staff Grade level working within a Maxillofacial/Oral Surgery/Oral Medicine Departments.

All performers must be on the Health Boards' Performer List.

Performers who are not on the associated GDC specialist lists are expected to fulfil the Health Board's accreditation criteria for recognition as a Dentist with Specialist Interest (DWSI) when appropriate and determined by the Health Board.

**4. What provision Swansea Bay HB has for managing those patients seen in the 'outside of hospital' oral medicine model who need to be referred into the hospital service for further investigation, diagnosis and care**

Intermediate Oral Medicine Service will redirect any patient who requires more than one follow up appointment or in cases of suspected Urgent Suspected Cancer's [USCs] or patients requiring urgent access to the Oral and Maxillofacial Surgery via the dental e-referral management system. (Please refer to the Intermediate Oral Medicine Referral Pathway attached)

**5. How directing patients to an 'out of hospital model' for oral medicine will increase the sustainability of OMFS**

Patient referrals triaged as appropriate by the Consultant OMFS Team at Morriston Hospital will be re-directed to an Intermediate Service to be managed in line with Governance Protocols developed for this regulated Oral Medicine model.

Consequently this reduces the overall volume of Oral Medicine patients requiring Secondary Care resources and will support the achievement of Referral to Assessment and Referral to Treatment (RTT) targets.

I hope this information is helpful. If you require anything further please contact us at [FOIA.Requests@wales.nhs.uk](mailto:FOIA.Requests@wales.nhs.uk).

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via [FOIA.Requests@wales.nhs.uk](mailto:FOIA.Requests@wales.nhs.uk).

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office



(Wales), 2<sup>nd</sup> Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone  
Number: 029 2067 8400.

Yours sincerely



Pam Wenger  
**Director of Corporate Governance**

