



GIG
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Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board

Cadeirydd Dros Dro/ Interim Chair: **Emma Woollett**
Prif Weithredwr/Chief Executive: **Tracy Myhill**

gofalu am ein gilydd, cydweithio, gwella bob amser
caring for each other, working together, always improving

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 3rd March 2020
Ein Cyf / Our Ref: 20-A-051

01639 [REDACTED]
FOIA.Requests@wales.nhs.uk

[REDACTED]
[REDACTED]

Corporate Services
Headquarters
1 Talbot Gateway
Baglan
Port Talbot, SA12 7BR

[REDACTED]

I refer to your Freedom of Information Act Request acknowledged by ourselves on 3rd February 2020. Your request sought information relating to cancelled appointments.

Please note that we are unable to provide data that relates solely to appointments that have been cancelled. Where the date or time of an appointment has to be adjusted, even if just by a few minutes, our system treats this as a cancellation and a new booking. Therefore, the figures below include all occasions where the time of an appointment was adjusted, the date of an appointment postponed or brought forward and where an appointment was actually cancelled, as well as those cancelled by patients themselves.

1. Please specify the number of cancelled hospital appointments at Singleton Hospital in 2019.

There were a total of 49,546 outpatient appointments (new and follow-up) cancelled/postponed in 2019 at Singleton Hospital.

2. Please state the total number of hospital appointments at Singleton Hospital in 2019.

There were a total of 223,207 outpatient appointments in 2019 at Singleton Hospital.

3. Please specify the number of cancelled hospital appointments at Morriston Hospital in 2019.



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

There were a total of 60,856 outpatient appointments (new and follow up) cancelled/postponed in 2019 at Morriston Hospital.

4. Please state the total number of hospital appointments at Morriston Hospital in 2019.

There were a total of 291,220 outpatient appointments in 2019 at Morriston Hospital.

I hope this information is helpful. If you require anything further please contact us at FOIA.Requests@wales.nhs.uk.

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via FOIA.Requests@wales.nhs.uk.

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



Pam Wenger
Director of Corporate Governance

