



GIG  
CYMRU  
NHS  
WALES

Bwrdd Iechyd Prifysgol  
Bae Abertawe  
Swansea Bay University  
Health Board

Cadeirydd Dros Dro/ Interim Chair: **Emma Woollett**  
Prif Weithredwr/Chief Executive: **Tracy Myhill**

**gofalu am ein gilydd, cydweithio, gwella bob amser**  
**caring for each other, working together, always improving**

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 19<sup>th</sup> February 2020  
Ein Cyf / Our Ref: 20-A-006

01639 [REDACTED]

FOIA.Requests@wales.nhs.uk

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Corporate Services  
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1 Talbot Gateway  
Baglan  
Port Talbot, SA12 7BR

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I refer to your Freedom of Information Act Request acknowledged by ourselves on 8<sup>th</sup> January 2020. Your request sought information relating to Health Board Never Events. Please note that we have provided the data by calendar year.

**Could you please provide me with a breakdown of the number of Health Board Never Events as described by Trusted to Care for the following periods:**

In May, 2014 The Andrews Report – 'Trusted to Care' was published. Locally, we categorised certain incidents as 'Never Events' to assist our improvement action plan. However, it is important to note that these were *not* Never Events as recognised and defined nationally across the NHS. For ease, the national definition is detailed below.

Never Events are defined nationally by NHS Improvement as part of the Never Events policy and framework. This sets out the NHS's policy on Never Events. It explains what they are and how staff providing and commissioning NHS-funded services should identify, investigate and manage the response to them.

The Never Events list, last revised January, 2018 is available here:

[https://improvement.nhs.uk/documents/2899/Never Events list 2018 FINAL v7.pdf](https://improvement.nhs.uk/documents/2899/Never%20Events%20list%202018%20FINAL%20v7.pdf)

Using the title 'Never Events' as described by Trusted to Care locally for incidents which were not NHS-defined Never Events was causing confusion. So at the beginning of 2019/20 we moved away from doing this, and instead we now record any of these incidents within our normal reporting procedures, for example on Datix. Datix is the online incident reporting software we use to record and assist us in learning lessons and improving services.



**Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR**

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe  
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

The incidents that fell into the definition of the **Trusted to Care** 'Never Events' is detailed by financial years and this is as follows:

2015/16 – 21

2016/17 – 13

2017/18 – 25

2018/19 - 22

I hope this information is helpful. If you require anything further please contact us at [FOIA.Requests@wales.nhs.uk](mailto:FOIA.Requests@wales.nhs.uk).

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via [FOIA.Requests@wales.nhs.uk](mailto:FOIA.Requests@wales.nhs.uk).

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2<sup>nd</sup> Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



Pam Wenger  
**Director of Corporate Governance**

