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Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board

Cadeirydd/Chair: **Emma Woollett**
Prif Weithredwr/Chief Executive: **Tracy Myhill**

gofalu am ein gilydd, cydweithio, gwella bob amser
caring for each other, working together, always improving

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 1st June 2020
Ein Cyf / Our Ref: 20-B-038

01639 648363

FOIA.Requests@wales.nhs.uk

[REDACTED]

Corporate Services
Headquarters
1 Talbot Gateway
Baglan
Port Talbot, SA12 7BR

[REDACTED]

Thank you for contacting us on the 29th April 2020 regarding our response to your Freedom of Information request, which we sent to you on the 28th April 2020.

You asked us to clarify the below;

1. Please could you clarify what role both Allocate and Medacs have in your staff bank? Do Allocate provide the software (Allocate StaffBank) and Medacs manage the bank?

In review of our original response to your Freedom of Information request, it seems that part of the information provided to you was incorrect. We stated that Medacs are used to manage our Allied Health Professional bank. This is not the case - we have a direct engagement agreement with Medacs for agency Locum Doctors and Allied Health Professionals. Medacs are not involved in our internal bank arrangements. We use the Allocate system to manage our vacant shifts.

2. Additionally, are the contract dates provided within AHPs for Medacs or Allocate? If for Medacs, please could you provide the contract information for Allocate?

The contract details provided are for Medacs.

The agreement with Allocate was originally procured by Bro Morgannwg Health Board. This is a legacy solution and has continued in use whilst alternative options are being considered on a national basis. This agreement is currently extended on a rolling basis until the national position is agreed.



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

I hope this information is helpful. If you require anything further please contact us at FOIA.Requests@wales.nhs.uk.

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via FOIA.Requests@wales.nhs.uk.

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



Pam Wenger
Director of Corporate Governance

