



Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 12th March 2020
Ein Cyf / Our Ref: 20-B-020

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Corporate Services
Headquarters
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Port Talbot, SA12 7BR

[REDACTED]

I refer to your Freedom of Information Act Request acknowledged by ourselves on 14th February 2020. Your request sought information relating to hate crimes.

Please can I request the following under the Freedom of Information Act, for the years 2017, 2018, 2019, and 2020 so far.

- 1. The number of reported incidents of hate crime towards hospital staff by patients. You clarified on 14th February 2020 that this relates to hate crimes towards staff members by patients, visitors and members of the public.**

Incident Type	2017	2018	2019	2020
Racial: Aggression	1	1	1	0
Racial: Assault	1	1	0	0
Racial: Verbal	15	11	13	9
Homophobic: Verbal	0	3	2	0

Aggression is where an individual's behaviour is threatening
Assault includes any unwanted touching, grabbing etc.

- a. Please detail what sort of hate crime, gender based, transphobic, homophobic, racist, etc – and which hospital or department this occurred in? For example A&E, maternity, children's ward, outpatients.**

Please see question 1 for types of crime.



Location of Racial Incidents

Area Type	2017	2018	2019	2020
Acute Hospital	8	3	9	0
Community	1	1	1	0
Mental Health	7	9	3	9
Other	1	0	1	0

Location of Homophobic Incidents

Area Type	2017	2018	2019	2020
Emergency Department	0	0	1	0
Community	0	1	0	0
Mental Health	0	2	1	0

- b. If possible please detail what area the staff member worked in – such as admin, reception, doctor, consultant, or nurse, or paramedic.**

Please see question 1a.

- c. If possible please detail if the reported incident was carried out by a patient, or visitor?**

All incidents except one were carried out by patients.

- d. Please detail if the police were called, and if any action was taken.**

No record of police attendance for all incidents.

- 2. Also the number of reported incidents by patients of hate crimes in hospital departments – please detail the same. You clarified on 14th February this relates to hate crimes *towards anyone that is not a staff member*, for example patients, visitors, volunteers etc.**

Please note that volunteers are classed as staff members for the purpose of incident reporting, therefore would be included in the numbers for question 1.

Incident Type	2017	2018	2019	2020
Verbal: Racial	4	3	3	1
Verbal: Disability	0	0	2	1

- a. Please detail what sort of hate crime, gender based, transphobic, homophobic, racist, etc – and if it was verbal or physical, and if anyone was injured (and the severity)**



Please see question 2.

- b. If possible please detail which department of the hospital this occurred in –For example A&E, maternity, children’s ward, out patients.**

Area Type	2017	2018	2019	2020
Emergency Department	1	0	0	0
Mental Health	3	2	4	1
Acute Hospital	0	1	1	1

- c. If possible please detail if the reported incident was carried out by a patient, visitor or other?**

All incidents were carried out by patients towards other patients. There were no recorded incidents carried out by a visitor.

- d. Please detail if the police were called, and if any action was taken.**

No record of police attendance for all incidents.

I hope this information is helpful. If you require anything further please contact us at FOIA.Requests@wales.nhs.uk.

Under the terms of the Health Board’s Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board’s handling of your request please contact me directly at the address below or register your complaint via FOIA.Requests@wales.nhs.uk.

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner’s Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



Pam Wenger
Director of Corporate Governance

