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Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board

Cadeirydd Dros Dro/ Interim Chair: **Emma Woollett**
Prif Weithredwr/Chief Executive: **Tracy Myhill**

gofalu am ein gilydd, cydweithio, gwella bob amser
caring for each other, working together, always improving

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 4th March 2020
Ein Cyf / Our Ref: 20-B-013

01639 [REDACTED]
FOIA.Requests@wales.nhs.uk

[REDACTED]
[REDACTED]

Corporate Services
Headquarters
1 Talbot Gateway
Baglan
Port Talbot, SA12 7BR

[REDACTED]

I refer to your Freedom of Information Act Request acknowledged by ourselves on 7th February 2020. Your request sought information relating to cancelled cataract procedures.

Please note that we are unable to provide data that relates *only* to appointments that have been cancelled by the Health Board. This is because our system records *any changes* as cancellations regardless of whether or not it is actually the cancellation of a confirmed appointment. This includes patients not attending/requiring the procedure, changing the times on a draft clinic list/operating schedule before it has been agreed by the clinician/surgeon and appointments sent to the patients, administrative errors (e.g. incorrect time or date entered), operations postponed or brought forward etc.

Therefore, the figures below include changes to draft schedules, corrections of mistakes during input, appointments postponed or brought forward and actual cancelled appointments.

1. The number of cancelled cataract removal procedures for the period 1st January 2015 and 31st January 2020.

3,271 cataract removal procedures were postponed/amended/cancelled between 1st January 2015 and 31st January 2020.



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

2. The reason/reasons why these procedures were cancelled covering the same period.

Amendment Type	Reason	Total
Hospital - Clinical	Other – Clinical	298
	Pre-existing Medical condition	<5
	Procedure No Longer Necessary	9
	Unfit with Acute Illness	<5
Hospital - Non Clinical	Administrative Error	272
	Clinical Staff Unavailable	723
	Emergency Admission	406
	Equipment Unavailable	93
	List Overrun	41
	Other – Non Clinical	87
	Ward Beds Unavailable	34
Patient	Appointment Inconvenient	184
	Did Not Attend	44
	Other – Patient	331
	Pre-op Guidance Not Followed	<5
	Procedure Not Wanted	57
	Unfit for procedure	683

Where fewer than 5 has been indicated we are unable to provide you with the exact number of patients as due to the low numbers, there is a potential risk of identifying individuals if this was disclosed. We are therefore withholding this detail under Section 40(2) of the Freedom of Information Act 2000. This information is protected by the General Data Protection Regulation (GDPR) and Data Protection Act 2018 and its disclosure would be contrary to the data protection principles and constitute as unfair and unlawful processing in regard to Articles 5, 6, and 9 of GDPR. This exemption is absolute and therefore there is no requirement to apply the public interest test.

I hope this information is helpful. If you require anything further please contact us at FOIA.Requests@wales.nhs.uk.

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via FOIA.Requests@wales.nhs.uk.

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



P. a. wenger

Pam Wenger
Director of Corporate Governance

