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Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board

Cadeirydd Dros Dro/ Interim Chair: **Emma Woollett**
Prif Weithredwr/Chief Executive: **Tracy Myhill**

gofalu am ein gilydd, cydweithio, gwella bob amser
caring for each other, working together, always improving

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 4th March 2020
Ein Cyf / Our Ref: 20-B-010

01639 [REDACTED]
FOIA.Requests@wales.nhs.uk

[REDACTED]
[REDACTED]

Corporate Services
Headquarters
1 Talbot Gateway
Baglan
Port Talbot, SA12 7BR

[REDACTED],

I refer to your Freedom of Information Act Request acknowledged by ourselves on 7th February 2020. Your request sought information relating to cancelled operations.

Please note our systems will record any changes as cancellations regardless of whether or not it is actually the cancellation of a confirmed operation i.e. changing the times on operating schedule, typing errors such as incorrect time entered. Therefore the figures will reflect changes to draft schedules, corrections etc. along with cancelled operations. These schedule changes or amendments are not appointments which are sent to patients, but internal changes ahead of an appointment being sent out to a patient. This should be taken into account when interpreting the figures. Operations can be cancelled for numerous reasons these can include cancellation by a patient.

I would like to find out how many operations were cancelled in your health board's hospitals for non-clinical reasons:

- **Between October 31, 2017 and January 31, 2018.**
1455
- **Between October 31, 2018 and January 31, 2019.**
1384
- **Between October 31, 2019 and January 31, 2020.**
1897



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

I hope this information is helpful. If you require anything further please contact us at FOIA.Requests@wales.nhs.uk.

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via FOIA.Requests@wales.nhs.uk.

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



Pam Wenger
Director of Corporate Governance

