



GIG  
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WALES

Bwrdd Iechyd Prifysgol  
Bae Abertawe  
Swansea Bay University  
Health Board

Cadeirydd Dros Dro/ Interim Chair: **Emma Woollett**  
Prif Weithredwr/Chief Executive: **Tracy Myhill**

**gofalu am ein gilydd, cydweithio, gwella bob amser**  
**caring for each other, working together, always improving**

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 28<sup>th</sup> February 2020  
Ein Cyf / Our Ref: 20-B-005

01639 [REDACTED]  
FOIA.Requests@wales.nhs.uk

[REDACTED]  
[REDACTED]

Corporate Services  
Headquarters  
1 Talbot Gateway  
Baglan  
Port Talbot, SA12 7BR

[REDACTED]

I refer to your Freedom of Information Act Request acknowledged by ourselves on 5<sup>th</sup> February 2020. Your request sought information relating to bereavement services.

**1. Who runs bereavement service?**

The Counselling Psychology Service based in Morriston and Singleton Hospitals runs a Bereavement Counselling service for families bereaved in the Emergency Department and physical health patients in secondary care.

**2. Primary contact - Name/Email/Phone Number of the person(s) who run bereavement services?**

Principal Psychologist and Joint Leads of the Counselling Psychology Service:  
Alison Gorman [Alison.gorman@wales.nhs.uk](mailto:Alison.gorman@wales.nhs.uk)  
Liz Brimacombe Jones [Elizabeth.b.brimacombe@wales.nhs.uk](mailto:Elizabeth.b.brimacombe@wales.nhs.uk)  
Tel: 01792 531255

**3. Is there a bereavement booklet given to families?**

Yes

**4. Who deals with the Bereavement booklets?**

Patient Affairs Manager, Patient Affairs Office – Morriston Hospital

**5. Are the bereavement booklets produced in house?**

No

**6. Are the bereavement guides produced by an external agency?**

Yes



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe  
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

**7. Is there a contract with the external agency?**

No

**8. How long is the term of the contract?**

Not applicable

**9. How long is left to run on the contract?**

Not applicable

**10. What is the notice period to end the contract?**

Not applicable

**11. Does the contract offer additional benefits to the Health Board such as funding?**

Not applicable

**12. Does the contract contain rights to sell advertising space in the Bereavement Guide to third parties?**

Not applicable

**13. Who signs the contract for Bereavement Guides?**

Not applicable

**14. Who is the Head of End of Life for Community Nursing?**

There is no such post in the Health Board. However, End of Life care is delivered via the District Nursing Services across the Health Board. There are two Head of Nursing and Community Services who manage District Nursing as well as other services across the community.

**15. What is the contact information for the Head of End of Life for Community Nursing?**

The District Nursing Service is the care coordinator for individual patients liaising with their GP and the specialist Palliative Care team.

**16. Is there any information available for the community nursing team to give out to patients and families for end of life and bereavement?**

There is a Palliative/End of Life leaflet in Ty Olwen for distribution within the community.

I hope this information is helpful. If you require anything further please contact us at [FOIA.Requests@wales.nhs.uk](mailto:FOIA.Requests@wales.nhs.uk).

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via [FOIA.Requests@wales.nhs.uk](mailto:FOIA.Requests@wales.nhs.uk).



If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2<sup>nd</sup> Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



Pam Wenger  
**Director of Corporate Governance**

