



GIG  
CYMRU  
NHS  
WALES

Bwrdd Iechyd Prifysgol  
Bae Abertawe  
Swansea Bay University  
Health Board

Cadeirydd/Chair: **Emma Woollett**  
Prif Weithredwr/Chief Executive: **Mark Hackett**

**gofalu am ein gilydd, cydweithio, gwella bob amser**  
**caring for each other, working together, always improving**

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 21<sup>st</sup> January 2021  
Ein Cyf / Our Ref: 20-L-024

☎ 01639 648363

✉ FOIA.Requests@wales.nhs.uk



Corporate Services  
Headquarters  
1 Talbot Gateway  
Baglan  
Port Talbot, SA12 7BR

Dear [REDACTED]

I refer to your Freedom of Information Act Request acknowledged by ourselves on 21<sup>st</sup> December 2020. Your request sought information relating to agency nursing.

Please note that the Health Board is carrying out significant work around recruitment generally and has a dedicated area on its website for recruitment:  
<https://sbuhb.nhs.wales/jobs/jobs-and-volunteering>. Within this area of the website the Health Board has details of vacancies, up-coming recruitment days, contact information and short videos (developed in-house) advertising the benefits of working for SBU and interviews with staff. As well as emphasising the career and learning opportunities offered by being part of such a large NHS organisation, we actively promote the great work-life balance that living in Swansea and South West Wales offers, including affordable housing, our beaches, countryside, etc.

We do everything possible to cover rotas with Swansea Bay staff and bank staff. It is only after exhausting these options do we look to agencies for cover.

**1) How many agency nursing shifts have your Health Board used SNG or Thornbury Nursing Services for between 1st October 2020 and 30th November 2020?**

187 shifts

Please note that the number of shifts have been calculated by dividing the total booked agency hours on our Bank Nurse System by 8 hours (a normal shift of 7.5hrs plus 0.5hr break.)



**Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR**

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe  
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

- 2) Please provide a breakdown of the amount of shifts per ward or department where SNG or Thornbury Nursing Services were used on 1st October and 30th November 2020?**

Gower Ward Morriston	3
ITU – Morriston	61
ITU Morriston Additional Staff	1
NeoNatal West 1	120
Ward R Morriston	2

- 3) How many agency nursing shifts have your Health Board used Nutrix nursing agency for between 1st October 2020 and 30th November 2020?**

None – Swansea Bay do not use Nutrix.

- 4) Please provide a breakdown of the amount of shifts per ward or department where Nutrix were used between 1st October 2020 and 30th November 2020.**

Not applicable.

- 5) Please name any other off contract suppliers who have been utilised by the Health Board between 1st October 2020 and 30th November 2020 above the NHS Improvement + 50% caps and how many shifts each of these agencies have filled.**

Thornbury – 187 shifts. Thornbury is the only off-contract nurse agency the Health Board used in 2020.

I hope this information is helpful. If you require anything further please contact us at [FOIA.Requests@wales.nhs.uk](mailto:FOIA.Requests@wales.nhs.uk).

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via [FOIA.Requests@wales.nhs.uk](mailto:FOIA.Requests@wales.nhs.uk).

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2<sup>nd</sup> Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



Pam Wenger  
**Director of Corporate Governance**

