



GIG  
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WALES

Bwrdd Iechyd Prifysgol  
Bae Abertawe  
Swansea Bay University  
Health Board

Cadeirydd/Chair: **Emma Woollett**  
Prif Weithredwr/Chief Executive: **Tracy Myhill**

**gofalu am ein gilydd, cydweithio, gwella bob amser**  
**caring for each other, working together, always improving**

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 4<sup>th</sup> September 2020  
Ein Cyf / Our Ref: 20-H-012

☎ 01639 648363  
✉ FOIA.Requests@wales.nhs.uk

Corporate Services  
Headquarters  
1 Talbot Gateway  
Baglan  
Port Talbot, SA12 7BR

Dear

I refer to your Freedom of Information Act Request acknowledged by ourselves on 6<sup>th</sup> August 2020. Your request sought information relating to information data.

**1. What types of services are covered by your organisation? For example acute/ community/multiple sites.**

Multiple sites. Acute and community  
Cancer services  
Regional Services (cardiology, Renal, Neurology)  
Maternity  
Primary and Community Care  
Mental Health

**2. Does your organisation have a central information function?**

Yes

**3. If yes please provide an organisational chart for the function. Please include job titles, number of whole time equivalents and AfC bands.**

Please see attached appendix 1

**4. Please list the core objectives of the function.**

- Provide insights and support executives, managers, operational staff and other stakeholders by providing business intelligence to the Organisation via reports, self-service dashboards models and other means.
- Provide advice to services around business intelligence and working with them answer their questions.



**Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR**

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe  
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

- Host and maintain an enterprise level data warehouse for the organisation.
- Provide a data quality service for our main PAS system.
- Providing reports and data to Welsh Government
- Submitting Raw data to NWIS for use by others
- Provide an Ad-hoc data requests function to the Health Board at all levels
- Provide information for freedom of information requests (where we hold these data).
- Data modelling and advanced analytical function
- Support transformation, strategic plans and Value Based Healthcare etc.

**5. How many hospital systems does the organisation utilise, and which systems does the information function provide reporting from? (For example PAS, Radiology etc.)**

**Information Reporting Systems**

- Welsh PAS
- Cardiac
- Radiotherapy
- Endoscopy
- Radiology
- GP Out of Hours
- Ambulance
- Mortality Review
- Casenote Tracking
- Cancer Tracking
- Pathology
- Community and Therapy
- Mental Health
- Incidents and Complaints
- Pharmacy
- Theatres
- Signal (Patient Flow)
- PROMS
- PREMS

**Active Clinical Systems**

Abott Glucosemeter, Aداstra (GP Out of Hours), Advantage (prescribing), Auditbase (Audiology), Badgernet (Maternity), BigHand Clinical Correspondence , , Bomic, BrainLab (Maxillofacial), Canisc (Cancer Services), McKesson Cardiac PACS, Cellma (Rheumatology), Chemocare Chemotherapy electronic prescribing , Chessel, ClinicalKey, Cochlear Custom Sound Suite, Comark EV Standard Software, Continece Budget Management System, DAWN AC (Anti Coagulation), Dekomed, Dendrite Intellect (Cardiology Patients Admin), DRI OCT Triton, Indigo Review (Pathology and Radiology Reports), Leicester System, MARS ECG, Masterlab (Pathology Blood Transfusion), Medical Image Manager, Medicode, Medis Cardiovascular Imaging, MedITEX IVF, Medtronic Carelink, Medusa, Medilogik (Endoscopy System), Millcare, GE Muse (Cardiology) , Neuroworks EEG, PARIS,



Physiotoools, Plumtree DART, Plumtree FACT, Rapid PillCam, Roche Analyser, ROTEM Patient Blood Management, SOEL Health Sidexis (Dental), SIGNAL (Patient Flow), SMOTS, Fuji Synapse, Topcon, Twinkle, VitalData (Renal), Ward Watcher, WCCG (Welsh Clinical Communications Gateway), WDS (Welsh Demographic Service), Wellsky Pharmacy Medicines Management, WPAS (Welsh Patient Admin System), WLIMS (Pathology Laboratory System, WPOCT (Welsh Point of Care Testing), WPRS (Welsh Patient Referral System), WRADIS (Welsh Radiology Information System), Carl Zeiss Forum (Ophthalmology)

**6. Does the function have a regular training plan to support personal development and what kind of training does this cover? (For example in-house/External/SQL/SPSS etc.)**

New staff induction training is offered along with refreshers for:

- In house SQL Training
- Data Visualisations
- Service Improvement
- We also hold regular knowledge transfer sessions

**7. Does the function offer a 7 day service and if so is this contracted? (For example to allow mandates such as the daily sitrep/discharge sitrep to be completed at a weekend.)**

No, we do not offer a 7 day staffed service. However, our automated reports are still updated and accessible to our users.

**8. Does your organisation have an EPR, if so which one?**

No.

**9. Does your organisation have a desk top reporting solution and if so what is it and how long has it been in place? If you don't have one, what software is used to provide organisational reports?**

We have had a solution in place for 15 years. Desktop Solutions have changed over time. We are currently using Power BI, reporting Service and Qlik.

**10 Do you have a data ware house and if so how long has it been in place, was it a bought-in solution or was it developed in-house? If it was a bought-in solution, which solution is it?**

We have a data warehouse which has been in place for 13 years. It was developed in-house and continues to be developed and maintained.

**11.If yes, do you have staff dedicated to the data warehouse and are they part of the information function or do they sit elsewhere? If elsewhere (and not covered in the organisational chart in Q2) please provide job titles, number of WTEs and staff bands.**



We have dedicated staff who sit inside the Digital Intelligence Department (information department)

**12. Does your organisation have staff providing information reports who sit outside of the central information function? If so, please explain the kind of areas they sit (e.g. HR, Cardiology, Critical Care) and the reason they are not within the central function.**

Yes, they sit in areas such as:

- Cardiology
- Therapies Services
- Primary Care and community care
- HR
- Pharmacy
- Cancer Services

They are not in our central function due to mergers of organisations and legacy ways of working.

I hope this information is helpful. If you require anything further please contact us at [FOIA.Requests@wales.nhs.uk](mailto:FOIA.Requests@wales.nhs.uk).

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via [FOIA.Requests@wales.nhs.uk](mailto:FOIA.Requests@wales.nhs.uk).

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2<sup>nd</sup> Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



On behalf of

Pam Wenger

**Director of Corporate Governance**

