



GIG  
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WALES

Bwrdd Iechyd Prifysgol  
Bae Abertawe  
Swansea Bay University  
Health Board

Cadeirydd Dros Dro/ Interim Chair: **Emma Woollett**  
Prif Weithredwr/Chief Executive: **Tracy Myhill**

**gofalu am ein gilydd, cydweithio, gwella bob amser**  
**caring for each other, working together, always improving**

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 15<sup>th</sup> October 2019  
Ein Cyf / Our Ref: 19-I-022

☎ 01639 648363

✉ FOIA.Requests@wales.nhs.uk

[REDACTED]

Corporate Services  
Headquarters  
1 Talbot Gateway  
Baglan  
Port Talbot, SA12 7BR

[REDACTED]

I refer to your Freedom of Information Act Request acknowledged by ourselves on 17<sup>th</sup> September 2019. Your request sought information relating to District Nursing with Swansea Bay Health Board.

**1. Who are district nurses answerable to - the Health Board or the GP?**

District Nurses are employed by the Health Board and therefore answerable to the Health Board.

**2. How many district nurses are currently on rota within your health board area - both FT and PT?**

There are currently 188 district/community nursing staff in post.

**3. What is the chain of command with regard to district nurses working in GP clusters?**

The District Nursing service working within the Clusters is managed in the following hierarchy:-

- Community nursing staff are managed by District Nurses with a Specialist Qualification.
- The District Nurses with a specialist qualification are managed by team leads with a Specialist Qualification.
- District Nurses with a Specialist Qualification are managed by Lead Nurses who report to two Heads of Nursing.
- Two Heads of Nursing report directly to the Unit Nurse Director in the Primary Care and Community Service Delivery Unit.



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe  
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

#### **4. What procedures do district nurses have to follow when responding to emergency care in their area?**

District Nursing Services are not configured to provide emergency care. They do have a 4 hour response for patients who are deemed in need of more urgent support.

#### **5. Can individual GPs and surgeries ask for district nurses to attend emergency care?**

GPs and other stakeholders can contact the relevant Single Point of Contact centres and refer patients for District Nursing support. If appropriate and deemed necessary at the point of triage an urgent response (within 4 hours) can be initiated for a District Nursing visit.

I hope this information is helpful. If you require anything further please contact us at [FOIA.Requests@wales.nhs.uk](mailto:FOIA.Requests@wales.nhs.uk).

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via [FOIA.Requests@wales.nhs.uk](mailto:FOIA.Requests@wales.nhs.uk).

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2<sup>nd</sup> Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



Pam Wenger  
**Director of Corporate Governance**

