



GIG  
CYMRU  
NHS  
WALES

Bwrdd Iechyd Prifysgol  
Bae Abertawe  
Swansea Bay University  
Health Board

Cadeirydd Dros Dro/ Interim Chair: **Emma Woollett**  
Prif Weithredwr/Chief Executive: **Tracy Myhill**

**gofalu am ein gilydd, cydweithio, gwella bob amser**  
**caring for each other, working together, always improving**

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 21<sup>st</sup> November 2019  
Ein Cyf / Our Ref: 19-J-040

☎ 01639 648363

✉ FOIA.Requests@wales.nhs.uk

[REDACTED]  
[REDACTED]

Corporate Services  
Headquarters  
1 Talbot Gateway  
Baglan  
Port Talbot, SA12 7BR

[REDACTED]

I refer to your Freedom of Information Act Request acknowledged by ourselves on 29<sup>th</sup> October 2019. Your request sought information relating to networks and telecommunications.

Please note that from 1<sup>st</sup> April 2019 responsibility for providing healthcare services for people in the Bridgend County Borough Council area transferred from Abertawe Bro Morgannwg University Health Board to Cwm Taf Morgannwg University Health Board. However Swansea Bay University Health Board continues to host some Bridgend sites on behalf of Cwm Taf Health Board and therefore the data below will include this.

## Contract 1

- 1. Current Lines (Analogue, ISDN VOIP, SIP etc) provider- Please can you provide me with the name of the supplier for the contract.**

BT  
Virgin  
Gamma

- 2. Fixed Line- Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates into however many suppliers**

BT – Rolling Contract various renewal dates  
Virgin – Rolling Contract various renewal dates  
Gamma – July 2021



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe  
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

- 3. Fixed Line- Contract Duration- the number of years the contract is for each provider**

Gamma 4 years

- 4. Type of Lines- Please can you split the type of lines per each supplier? PTSN, Analogue, SIP**

BT - ISDN, PSTN

VIRGIN – ISDN, PSTN

GAMMA – SIP

- 5. Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines**

BT – 235 PSTN / 2 \* ISDN 30 / 15\* ISDN 2

VIRGIN – Multiple PSTN / ISDN 2

GAMMA – 400 SIP TRUNKS

### **Contract 2**

- 6. Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is no information available please can you provide further insight into why?**

As above

- 7. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.**

As above

- 8. Minutes Landline Monthly Spend- Monthly average spend for each provider. An estimate or average is acceptable.**

The Health Board does not hold this information, as the monthly cost of calls is included within our line rental costs.

- 9. Minute's Landlines Contract Duration: the number of years the contract is with the supplier.**

As above.

- 10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.**

14,000

### **Contract 3**

- 11. Fixed Broadband Provider- Supplier's name if there is not information available please can you provide further insight into why?**



Virgin

- 12. Fixed Broadband Renewal Date-** please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

Rolling contract

- 13. Fixed Broadband Annual Average Spend-** Annual average spend for each broadband provider. An estimate or average is acceptable.

Virgin – approximately £18,000

#### **Contract 4**

- 14. WAN Provider-** please provide me with the main supplier(s) if there is no information available please can you provide further insight into why?

BT PSBA  
BT  
Virgin

- 15. WAN Contract Renewal Date-** please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

BT PSBA – rolling contract  
BT – Various dates  
Virgin – Various dates – rolling contracts

- 16. Contract Description:** Please can you provide me with a brief description of the contract

All Wales Public Sector Broadband Aggregation contract covering the NHS, Education, Councils and Police.

- 17. The number of sites:** Please state the number of sites the WAN covers. Approx. will do.

100

- 18. WAN Annual Average Spend-** Annual average spend for each WAN provider. An estimate or average is acceptable.

BT PSBA - £56,787  
BT - £35,682  
Virgin - £203,941

- 19. Internal Contact:** please can you send me there full contact details including contact number and email and job title for all the contract above.



Matt John, Associate Director of Digital Services - Chief Digital Officer.  
[Matthew.John@wales.nhs.uk](mailto:Matthew.John@wales.nhs.uk)

I hope this information is helpful. If you require anything further please contact us at [FOIA.Requests@wales.nhs.uk](mailto:FOIA.Requests@wales.nhs.uk).

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via [FOIA.Requests@wales.nhs.uk](mailto:FOIA.Requests@wales.nhs.uk).

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2<sup>nd</sup> Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



Pam Wenger  
**Director of Corporate Governance**

