



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board

Cadeirydd Dros Dro/ Interim Chair: **Emma Woollett**
Prif Weithredwr/Chief Executive: **Tracy Myhill**

gofalu am ein gilydd, cydweithio, gwella bob amser
caring for each other, working together, always improving

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 14th November 2019
Ein Cyf / Our Ref: 19-J-031

☎ 01639 648363

✉ FOIA.Requests@wales.nhs.uk

[REDACTED]

[REDACTED]

Corporate Services
Headquarters
1 Talbot Gateway
Baglan
Port Talbot, SA12 7BR

[REDACTED]

I refer to your Freedom of Information Act Request acknowledged by ourselves on 22ND October 2019. Your request sought information relating to the Health Boards bank and agency staff.

Please note that the Health Board is carrying out significant work around recruitment generally and has a dedicated area on its website for recruitment: <https://sbuhb.nhs.wales/jobs/jobs-and-volunteering/>. Within this area of the website the Health Board has details of vacancies, up-coming recruitment days, contact information and short videos (developed in-house) advertising the benefits of working for Health Board and interviews with staff. As well as emphasising the career and learning opportunities offered by being part of such a large NHS organisation, we actively promote the great work-life balance that living in Swansea and South West Wales offers, including affordable housing, our beaches, countryside, etc.

Please note, we do everything possible to cover rotas with health board staff and bank staff. It is only after exhausting these options, do we look to agencies for cover.

1. Which solution(s) or software(s), if any, the Health Boards use for Staff Bank Management.

The Health Board uses HealthRoster and Allocate.

2. The end date(s) of the contract for the solution(s) or software outlined in question 1 (Staff Bank Management).

There is no end date, this a rolling contract



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

3. **Which staff types are on the Staff Bank Management software outlined in question 1.**
Health care support workers, qualified nurses and administration staff.
4. **Which staff types are not currently on the Staff Bank Management system or software.**
Remaining staff groups: Allied Health Professionals, Support Services, Medical & Dental, Health Science Services.
5. **The total (bank, agency, substantive, all others) workforce spend for all the Health Boards for financial year 2016/2017.**
£635,099,618
6. **The total (bank, agency, substantive, all others) workforce spend for all the Health Boards for financial year 2017/2018.**
£641,061,060
7. **The total (bank, agency, substantive, all others) workforce spend for all the Health Boards for financial year 2018/2019.**
£669,772,972
8. **The agency workforce spend for the Health Board for financial year 2016/2017.**
£24,062,385
9. **The agency workforce spend for all the Health Boards for financial year 2017/2018.**
£19,517,906
10. **The agency workforce spend for all the Health Boards for financial year 2018/2019.**
£26,282,416
11. **The bank workforce spend for all the Health Boards for financial year 2016/2017.**
£7,741,396
12. **The bank workforce spend for all the Health Boards for financial year 2017/2018.**
£8,750,110
13. **The bank workforce spend for all the Health Boards for financial year 2018/2019.**
£11,110,146

I hope this information is helpful. If you require anything further please contact us as FOIA.requests@wales.nhs.uk

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via FOIA.Requests@wales.nhs.uk.



If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



Pam Wenger
Director of Corporate Governance

