



GIG
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Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board

Cadeirydd Dros Dro/ Interim Chair: **Emma Woollett**
Prif Weithredwr/Chief Executive: **Tracy Myhill**

gofalu am ein gilydd, cydweithio, gwella bob amser
caring for each other, working together, always improving

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 25th October 2019
Ein Cyf / Our Ref: 19-J-003

☎ 01639 648363

✉ FOIA.Requests@wales.nhs.uk

[REDACTED]
[REDACTED]

Corporate Services
Headquarters
1 Talbot Gateway
Baglan
Port Talbot, SA12 7BR

[REDACTED]

I refer to your Freedom of Information Act Request acknowledged by ourselves on 2nd October 2019. Your request sought information relating to Electronic Patient Record (EPR) systems.

You asked us;

- **What is the name of the Health Board's existing EPR?**
The Health Board does not have a commercial EPR, we have the Welsh Clinical Portal which provides a view of departmental clinical systems such as Radiology, Pathology, clinical letters and we are currently piloting admission, discharges and transfers within the system.
Please see the attached NHS Wales Informatics Service link:-
<https://nwis.nhs.wales/systems-and-services/secondary-care/welsh-clinical-portal/>
- **The name of the supplier**
NHS Wales
- **When is contract end date?**
Not Applicable
- **Is the Health Board planning to go out to procurement within the next 6 months for a new EPR solution?**
Not Applicable



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

- **If the Health Board is planning to go out to procurement, which framework does it plan to use?**

No

- **Does the Health Board's existing EPR contain an integrated order communications and results reporting solution?**

The Welsh Clinical Portal has some of this functionality

- **If the Health Board is planning to go out to procurement within the next 6 months for a new EPR solution, will it include an integrated order communications and results reporting solution?**

Not Applicable

- **Has the Health Board implemented a patient portal solution that enables patients to access and see their results?**

Yes, the Swansea Bay Patient Portal is being rolled out to patients and very soon to Swansea Bay UHB staff, which will provide access to Swansea Bay laboratory results and appointment information.

- **If so, which solution and who is the supplier?**

Patient Knows Best

- **If not, does the Health Board plan to procure a patient portal solution that enables patients to access and see their results?**

N/A

- **The name and email address of the Trust CIO / Director of IT**

Matt John, Associate Director of Digital Services

matthew.john@wales.nhs.uk

I hope this information is helpful. If you require anything further please contact us at FOIA.Requests@wales.nhs.uk.

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via FOIA.Requests@wales.nhs.uk.

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



Pam Wenger
Director of Corporate Governance

