



GIG  
CYMRU  
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WALES

Bwrdd Iechyd Prifysgol  
Bae Abertawe  
Swansea Bay University  
Health Board

Cadeirydd Dros Dro/ Interim Chair: **Emma Woollett**  
Prif Weithredwr/Chief Executive: **Tracy Myhill**

gofalu am ein gilydd, cydweithio, gwella bob amser  
caring for each other, working together, always improving

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 7<sup>th</sup> November 2019  
Ein Cyf / Our Ref: 19-J-002

☎ 01639 648363

✉ FOIA.Requests@wales.nhs.uk

[REDACTED]  
[REDACTED]

Corporate Services  
Headquarters  
1 Talbot Gateway  
Baglan  
Port Talbot, SA12 7BR

[REDACTED]

I refer to your Freedom of Information Act Request acknowledged by ourselves on 2<sup>nd</sup> October 2019. Your request sought information relating to Order Communications Systems.

- **What is the name of your Order Communications system?**  
Welsh Clinical Portal
- **The name of the supplier**  
NHS Wales Informatics Service
- **What is the solution's contract end date?**  
Not applicable
- **Is the Health Board planning to go out to procurement within the next 6 months for a new order communications and results reporting solution?**  
No
- **If the Health Board is planning to go out to procurement, which framework does it plan to use?**  
Not applicable
- **Which of the following clinical departments within the Health Board currently use an order communications and results reporting solution?**

All of the departments below use Welsh Clinical Portal for order communications and results reporting solutions.

### Endocrinology



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe  
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

**Ophthalmology  
Audiology  
Urology  
Dermatology  
Oncology  
Pulmonology**

- **Which of these departments' systems are currently integrated with the order communications and results reporting solution?**

None

- **Does the Health Board extend their order communications and results reporting services to GP Practices?**

Yes

I hope this information is helpful. If you require anything further please contact us at [FOIA.Requests@wales.nhs.uk](mailto:FOIA.Requests@wales.nhs.uk).

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via [FOIA.Requests@wales.nhs.uk](mailto:FOIA.Requests@wales.nhs.uk).

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2<sup>nd</sup> Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



Pam Wenger  
**Director of Corporate Governance**

