

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 03rd December 2019
Ein Cyf / Our Ref: 19-K-026

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✉ FOIA.Requests@wales.nhs.uk

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Corporate Services
Headquarters
1 Talbot Gateway
Baglan
Port Talbot, SA12 7BR

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I refer to your Freedom of Information Act Request acknowledged by ourselves on 18th November 2019. Your request sought information relating to overseas patients.

- 1. How many patients treated in each financial year does the Health Board estimate may be overseas visitors?**
 - a. **2014/15** - 1026
 - b. **2015/16** - 1178
 - c. **2016/17** - 1287
 - d. **2017/18** - 957
- 2. Of the overseas visitors estimated, what proportion are estimated to be chargeable i.e not-exempt from charging for healthcare under current overseas visitors charging guidelines?**
 - a. **2014/15** - 188
 - b. **2015/16** - 189
 - c. **2016/17** - 227
 - d. **2017/18** - 185
- 3. What data/methodology is being used to provide this estimate for the Health Board, or where can it be found?**

The Health Boards Patient Administration highlights overseas activity within its reporting system. Also the Emergency departments, out-patients departments, pre-registration teams and ward staff will notify the overseas team of non-UK residents.



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

The overseas team holds a comprehensive spreadsheet of all Overseas Visitors we have investigated since 2015. We use these figures to provide this estimate.

4. How many patients did the Health Board positively identify as overseas visitors?

- a. **2014/15** - 69
- b. **2015/16** - 119
- c. **2016/17** - 142
- d. **2017/18** - 126

5. What was the total cost of care of identified overseas visitors?

- a. **2014/15** - £140,469
- b. **2015/16** - £415,666
- c. **2016/17** - £239,179
- d. **2017/18** - £175,156

6. How many identified overseas visitors were not exempt from charges?

- a. **2014/15** - 25
- b. **2015/16** - 39
- c. **2016/17** - 36
- d. **2017/18** - 30

7. What is the total cost of care provided for identified non-exempt overseas visitors?

- a. **2014/15** - £47,453.92
- b. **2015/16** - £324,676.26
- c. **2016/17** - £105,740.91
- d. **2017/18** - £116,476.41

8. How much of the total cost of care provided for identified non-exempt overseas visitors has been collected?

- a. **2014/15** - £29,920.81
- b. **2015/16** - £306,492.38
- c. **2016/17** - £60,117.14
- d. **2017/18** - £76,163.87

9. How much uncollected debt has been written off from the total cost of care provided for identified non-exempt overseas visitors?

- a. **2014/15** – Prior to 2015 this information was not centralised and therefore to obtain it would involve a manual trawl and search of records which we have estimated would significantly exceed the 18 hours limit set down by the FOI Act as the reasonable limit. Section 12 of the FOI Act provides that we are not obliged to spend in excess of 18 hours in any sixty day period locating, retrieving and identifying information in order to deal with a request for information and therefore we are withholding this information at this time



- b. **2015/16** - £5,035.36
- c. **2016/17** - £46,209.16
- d. **2017/18** - £1,544.03

10. Which medical department currently has the highest financial cost of providing care to overseas visitors?

- a. **2014/15** – General Surgery
- b. **2015/16** – Burns Surgery
- c. **2016/17** – General Surgery
- d. **2017/18** - General Surgery

11. Which medical department has the highest number of overseas visitors requiring care?

- a. **2014/15** – Trauma & Orthopaedics
- b. **2015/16** - Obstetrics
- c. **2016/17** – Trauma & Orthopaedics
- d. **2017/18** - Trauma & Orthopaedics

I hope this information is helpful. If you require anything further please contact us at FOIA.Requests@wales.nhs.uk.

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via FOIA.Requests@wales.nhs.uk.

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



Pam Wenger
Director of Corporate Governance

