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Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board

Cadeirydd Dros Dro/ Interim Chair: **Emma Woollett**
Prif Weithredwr/Chief Executive: **Tracy Myhill**

gofalu am ein gilydd, cydweithio, gwella bob amser
caring for each other, working together, always improving

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 19th November 2019
Ein Cyf / Our Ref: 19-K-025

☎ 01639 648363

✉ FOIA.Requests@wales.nhs.uk

[REDACTED]

[REDACTED]

Corporate Services
Headquarters
1 Talbot Gateway
Baglan
Port Talbot, SA12 7BR

[REDACTED]

I refer to your Freedom of Information Act Request acknowledged by ourselves on 15th November 2019. Your request sought information relating to pain management services.

1. What is the average waiting time in weeks from referral to an initial appointment with the pain management service you are responsible for?

The average waiting time from referral to an initial appointment is 24 weeks.

2. What is the average waiting time in weeks from referral to commencing treatment, ie, referral to treatment (RTT) time?

Treatment is commenced at initial appointment.

3. Does your pain management service involve a multidisciplinary team (including medical consultants, nurses, physiotherapists, psychologists, pharmacists) as recommended by the Faculty of Pain Management's core standards for pain management services in the UK (<https://www.rcoa.ac.uk/document-store/core-standards-pain-management-services-the-uk>)?

Yes

4. Specifically, which of the above disciplines does the multidisciplinary team include?

Consultant Anaesthetists, Consultant with Special Interest, GP with Special Interest, Clinical Psychology, Physiotherapy, Occupational Therapy, Nursing

5. Does your pain management service offer non-drug treatments, including physical and psychological therapies, as recommended by the Faculty of Pain Management's core standards for pain management services in the



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

UK?

Yes

I hope this information is helpful. If you require anything further please contact us at FOIA.Requests@wales.nhs.uk.

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via FOIA.Requests@wales.nhs.uk.

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



Pam Wenger

Director of Corporate Governance

