

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 21st January 2020
Ein Cyf / Our Ref: 19-K-019

☎ 01639 648363

✉ FOIA.Requests@wales.nhs.uk

[REDACTED]
[REDACTED]

Corporate Services
Headquarters
1 Talbot Gateway
Baglan
Port Talbot, SA12 7BR

[REDACTED]

I refer to your further query in relation to our Freedom of Information Act response which was sent to you on 10th December 2019.

In our response we noted that the figures for admissions under "anxiety" increased between 2017 and 2018. We stated this was due to a change in systems and the way we recorded the information. We explained the term "anxiety state" had only been an admission diagnosis since 2018 which may have contributed to this.

On 19th December 2019 you responded to us, asking us to clarify how and why our systems had changed, and whether the jump in 2018 may be due to a change in the way the admission diagnosis was judged or recorded.

After further investigation by our Information team, it seems that the one of the "free type" fields that we had used to search our data includes information that doesn't relate specifically to the diagnosis of the patient, which has contributed to the inflated figures we provided to you in our initial response. To retrieve data from our A&E system a search is undertaken via a keyword(s) which will filter all the attendances that include this word(s). It has come to light, however, that one of the fields used could contain information irrelevant to the attendance reason. As a result of this, the data we have provided includes some figures that are not related to an anxiety diagnosis at all, as they may have had the word "anxious" or "anxiety" in the free type box.

Therefore, we have recalculated our data excluding that particular free text field. Please find below the revised figures and please accept our apologies for any confusion caused.



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

Site	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
Morriston	94	120	266	416	471	738	603	624	633	754	832
Neath Port Talbot	35	33	48	44	23	17	12	22	10	11	15
Princess of Wales	74	74	69	72	92	86	119	81	112	85	30
Singleton	19	16	6	14	13	13	11	21	13	<5	0

Where fewer than 5 has been indicated we are unable to provide you with the exact number of patients as due to the low numbers, there is a potential risk of identifying individuals if this was disclosed. We are therefore withholding this detail under Section 40(2) of the Freedom of Information Act 2000. This information is protected by the General Data Protection Regulation (GDPR) and Data Protection Act 2018 and its disclosure would be contrary to the data protection principles and constitute as unfair and unlawful processing in regard to Articles 5, 6, and 9 of GDPR. This exemption is absolute and therefore there is no requirement to apply the public interest test.

I hope this information is helpful. If you require anything further please contact us at FOIA.Requests@wales.nhs.uk.

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via FOIA.Requests@wales.nhs.uk.

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



Pam Wenger
Director of Corporate Governance

